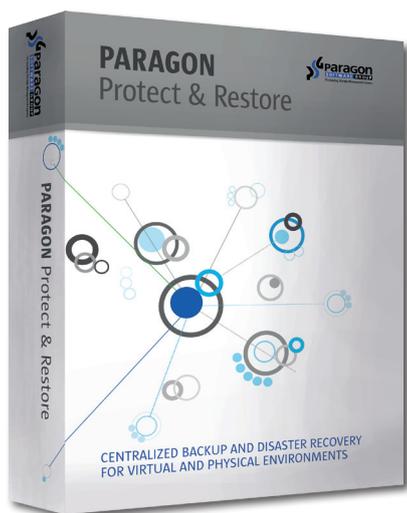


Paragon Protect & Restore

PARAGON'S PROTECT & RESTORE BACKUP SOLUTION SAFEGUARDS OPERATIONS AT THE HIT RADIO STATION FRÉQUENCE PLUS – COMPREHENSIVE IT INFRASTRUCTURE BENEFITS FROM CENTRAL MANAGEMENT CONSOLE



Client:
Fréquence Plus

Sector:
Radio station

The challenge:
To find a solution which dependably backs up every single machine in the network, enables emergency recovery on new hardware and above all ensures high system availability

The solution:
Paragon Protect & Restore

The benefits:
Maximum data security with central administration and low downtimes ensure business continuity

After thoroughly examining many different backup and disaster recovery solutions, the French regional broadcast station Fréquence Plus opted for Paragon Protect & Restore (PPR) to safeguard its extensive IT infrastructure.

The challenge:

The broadcast station with one server, 10 employees and more than twice as many PCs was looking for an image-based backup and recovery solution they could depend on. The main factor was high resource performance and extremely fast disaster recovery to make sure the station could keep broadcasting. Every aspect of the program – music, ads, speech, jingles, etc. – is kept in digital form, which is why it is essential to guarantee high system availability. In addition, the software should effectively run on its own – i.e. it should reliably perform all define backup routines automatically and be able to operate all machines centrally.

The system administrator in charge (the moderator at the station, in fact) wanted to replace the existing backup solution, which wasn't working smoothly. Worse yet, the software provider did not offer adequate customer service and did not provide individual adaptation to the IT infrastructure. What followed was a search for alternatives – and after tests with products from other competitors, the decision went to Paragon Protect & Restore.

The solution:

Paragon Software won the customer not only with PPR itself, but with the intensive technical support and active customer assistance it provides. With its central console, concept of archiving on additional storages (second-tier or cloud storages) and superlative data security and flexible (not to mention extremely fast) system recovery, PPR met all of the customer's technical requirements.

However, it required a great deal of support effort to implement the backup solution in Fréquence Plus' IT infrastructure: the implementation process was fraught with delays, since the Paragon technicians kept finding defective data blocks on various drives, and various compatibility problems meant that several updates had to be conducted first.

»The Paragon team was always there for us. Always happy to help, they solved every problem, even though the implementation process dragged out over weeks, since I have other tasks to attend to beside system administration, such as my program and our website,« reports Olivier Delhormmes, moderator and system administrator at Fréquence Plus. »We were highly impressed by the company's technology with its centralized management console at an excellent price structure!« The system is now back on track and can easily be expanded by adding more machines (which we've already done), which are then registered by the management console.

PPR combines backup and disaster recovery for virtual and physical servers in a single product. The solution simplifies backup and recovery processes, thus dramatically reducing downtime. All important systems, applications and data are safe – and are reliably managed in a single program interface. Backups are initially saved locally and can then be archived in a downstream storage location, which can either be local as well, remote on a network, or in online storage (the cloud).