

A 3D rendering of several interlocking gears of various sizes, all in shades of blue. The gears are arranged in a complex, overlapping pattern, creating a sense of depth and mechanical complexity. The lighting highlights the metallic texture and the sharp edges of the teeth.

Protect & Restore at Baß Antriebstechnik GmbH

PARAGON Software in action



Paragon Protect & Restore

Paragon's data backup solution Protect & Restore Centrally safeguards the IT infrastructure at three locations.

Customer:

Baß Antriebstechnik GmbH Industry
Mechanical engineering / drive technology

The challenge:

The customer needed a solution which reliably backs up every physical and virtual machine in the network which enables emergency restoration on new hardware and ensures high system availability

The environment:

A network using Active Directory made up of a virtual server with various virtual machines and 5 physical workstations.

The solution:

Paragon Protect & Restore

The benefits:

Maximum data security with central management, simple handling, reliable task fulfilment. The medium-sized company Baß Antriebstechnik has relied upon backup solutions from Paragon Software for several years and was now looking for a solution which backs up and restores virtual machines as well.

The challenge:

The customer needed a disaster recovery solution for all physical and virtual machines in a network at all three locations, which can be managed and monitored centrally from the headquarters.

Baß Antriebstechnik places great value on solid workmanship, intuitive operation and absolute reliability with its own products, and these are just the criteria the company expects from other products – including the software it needs. The IT department of Baß Antriebstechnik has been using Paragon Drive Backup as a disaster recovery solution since 2010 and is quite satisfied with it. In the meantime, however, the IT infrastructure now includes virtual environments which the Drive Backup is not compatible with. For that reason, the company sought a solution which can reliably and centrally back up all physical and virtual machines and restore them in an emergency. The company places additional requirements on service, cost-to-benefit ratio and future compatibility – it wanted competent, German-speaking support, a cost-effective product and the ability to easily add more machines to the infrastructure without having to replace the software.

The solution:

PPR combines data backup and disaster recovery for virtual and physical servers in a single product. The solution simplifies backup and restoration processes, thus drastically reducing downtime. All important systems, applications and data are secure – and are dependably managed within a program interface. Backups are saved locally at first and can be archived at a second storage location downstream – be it local as well, remote on a network or in online storage (the cloud).

The user interface offers a good overview and simplifies an intuitive approach, so that extensive training is not necessary. Thanks to that, the new software was implemented smoothly and independently. The system administrator only needed to ask the Paragon support team one general technical question – and received a quick and competent reply. Daily security routines are currently being conducted incrementally at Baß Antriebstechnik. A backup routine is created every 14 days and older backups are archived once a month in a second storage.

»Paragon's solution gives us just what we were looking for: Functionality, simple operation, omission of unnecessary added functions. If we have new locations added, we will continue to rely on Paragon Software's backup solution and implement it at future locations.«

(Jan Hörber, system administrator
at Baß Antriebstechnik)

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