Drive Copy™ 15 Professional

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Introduction

Paragon Drive Copy™ 15 Professional includes latest innovations in migration of Windows OS and data to different environments. With its help you can:

- **Move your Windows (any version since XP) from a regular hard disk to a fast SSD (Solid State Drive)** even of a smaller capacity, thanks to advanced data exclusion capabilities. Speedy, yet completely indifferent to mechanical impact SSD enables to get the most out of your system with minimal risk.

- **Migrate your Windows (any version since XP) to a different hardware platform**. When upgrading to newer or just replacing failed hardware use our unique P2P technology to guarantee startup of your system on a dissimilar hardware configuration.

- **Transfer your Windows (any version since XP) to a virtual environment** of Microsoft Virtual PC, VMware Workstation/Fusion, or Oracle VirtualBox (P2V).

Most functionality of the product is offered through handy intuitive wizards, that’s why not only IT pros, but also inexperienced users can find it easy and efficient.

In this manual you will find the answers to many of the technical questions, which might arise while using the program.

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**Our company is constantly releasing new versions and updates to its software, that’s why images shown in this manual may be different from what you see on your screen.**

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**What’s New in Drive Copy 15**

- **Windows 10 support.** Our product supports Microsoft Windows 10.

- **Decryption of the BitLocker Volumes** – there is no need to use Windows Manage BitLocker to decrypt a BitLocker-encrypted volume before running backup or migration operation. Now you can decrypt and access the encrypted volumes using our product. This option is available in the Copy Partition, Copy Hard Disk and Migrate OS to SSD wizards.

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**Product Components**

In order to cope with different tasks, the product contains several components:

- **Windows based set of utilities** is the crucial part of the product. With the help of an easy to use launcher you may find and run tasks of any complexity in the field of data and system protection, hard disk partitioning and cloning, etc.

- **Linux/DOS based recovery environment** is a multi-platform bootable media that enables to run utilities under Linux or PTS DOS, and that way to get access to your hard disk for maintenance or recovery purposes. Both platforms have their strong sides, for instance Linux can boast support of FireWire (i.e. IEEE1394) or USB devices. It enables to burn CD/DVD discs. However there can be some difficulties with detecting new hardware. DOS in its turn has no problems of that kind but is limited in features. The Linux/DOS recovery environment requires no installation and can be of great help when the system fails to boot. Besides it offers a Windows XP like environment.
• **WinPE based recovery environment.** Especially for keen followers of Windows, our product offers the option to prepare a WinPE based bootable media. Unlike the Linux/DOS recovery environment it can boast an excellent hardware support and the same interface as the Windows version can. However its system requirements are much tougher.

### Features Overview

This chapter dwells upon key benefits and technical highlights of the product.

### Features

Let us list some of the features:

#### User Friendly Fault Minimizing Interface

- **Graphical representation of the data** to gain a better understanding.
- **A handy Launcher** to easily find and run the required tasks.
- **Comprehensive wizards** to simplify even the most complex operations.
- **A context sensitive hint system** for all functions of the program.
- **Previewing the resulting layout of hard disks before actually executing operations** (so-called virtual operations).

#### Backup Facilities

- **Available location for backup images:**
  - Backup to local mounted partitions.
  - Backup to local unmounted (without drive letter assigned) partitions.
  - Backup to an external mounted storage to provide for a higher level of data protection and system independence.
  - Backup to a network drive to stand a better chance of success in case of a hard disk failure.
- **Backup to VD Wizard** to protect separate partitions or entire hard disk

#### Restore Facilities

- **Restore an entire disk, separate partitions or only files you need** from the previously created backup image (for pVHD).
- **Restore with Shrink** to restore a backup image to a free block of smaller size taking into account only the amount of actual data of the image.
- **Adaptive Restore** to successfully migrate a Windows physical system to a different hardware platform (P2P) by allowing automatic injection of all required drivers and the other actions crucial for a migration of this kind.

```plaintext
This feature is only available for the bootable recovery environment.
```
Copy Facilities

- **Migrate OS to SSD** to move any Windows OS since XP from a regular hard disk to a fast SSD (Solid State Drive) even of a smaller capacity, thanks to advanced data exclusion capabilities.

- **Partition/hard disk copy** to successfully transfer all on-disk information including standard bootstrap code and other system service structures, thus maintaining the operating system’s working capability.

Copy functionality can also be used as an alternative way of data protection.

Virtualization Facilities

- **Connect VD** to connect a virtual disk as if it’s an ordinary physical disk, thus opening up all functionality available for physical disks to virtual.

- **P2V Copy** to migrate a Windows physical system to a virtual environment in the online mode.

- **P2V Adjust** to recover the startup ability after unsuccessful virtualization with a 3rd party tool.

- **Create VD** to create an empty virtual disk or with specific data of one of the supported virtualization vendors.

Virtualization is the latest trend in the system migration, protection, and evaluation.

Partition/Hard Disk Management Facilities

- **Basic functions for initializing, partitioning and formatting hard disks** (create, format, delete). Instead of the standard Windows disk tools, the program supports all popular file systems.

- **Mount a partition** (assign a drive letter) of any file system type to make it available for your operating system.

- **Modify file system parameters** (make active/inactive, hide/unhide, etc.).

- **Undelete Partitions Wizard** to recover an accidentally deleted partition.

Automatization Facilities

- **Task scheduling** to automate routine operations. It can be particularly effective when you have to repeat a sequence of actions on a regular basis.

Scheduling is only available for the Windows installation of the program.

- **Scripting** to make the program create a script of any set of operations you need. Besides support of all operations available in the interactive mode, the unattended mode provides some additional features, such as conditional execution, subroutines, repeatable iterations, disk/partition properties analysis, errors management, etc.

Auxiliary Facilities

- **Conversion of basic MBR disks to basic GPT** to enjoy all benefits of the newest partitioning scheme with minimal effort.
• **File Transfer Wizard** to make such operations as transferring of files/directories or burning of them to CD/DVD as easy and convenient as possible. Providing access to Paragon backups as regular folders, it may also help to replace corrupted data from a previously created image in case of an operating system failure.

• **Volume Explorer** is a handy tool when you have different file systems on the disk, whether they contain an operating system or just data. Volume Explorer will let you explore a file system of any type and provide access to the necessary files and directories regardless of their security attributes.

• **Network Configuration Wizard** to establish a network connection on a bootable recovery media either to save a backup of a partition/hard disk or just several files on a network computer or retrieve a previously made backup from a network computer for recovery purposes.

• **Boot Corrector** to fix most of the system boot problems that can be a result of a human factor, program error or a boot virus activity.

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**Boot Corrector is only available for the bootable recovery environment.**

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**Supported Technologies**

Along with using innovative technologies from outside, Paragon has developed a number of its own original technologies that make its products unique and attractive for customers:

• **Paragon Hot Backup™** technology to back up locked partitions and hard disks under Windows NT+ family operating systems providing both high operating efficiency as well as low hardware requirements.

• **Paragon Hot Copy™** technology to copy locked partitions and hard disks under Windows NT+ family operating systems providing both high operating efficiency as well as low hardware requirements.

• **Paragon Power Shield™** technology to provide data consistency in case of a hardware malfunction, power outages or an operating system failure.

• **Paragon UFSD™** technology to browse partitions of any file system including hidden and unmounted, modify and copy files and folders, etc.

• **Paragon Restore with Shrink™** technology to restore a backup image to a free block of smaller size taking into account only the amount of actual data of the image.

• **Paragon BTE™** technology to set tasks for execution during the system restart, thus saving from the need to use a bootable media when modifying system partitions.

• **Paragon VIM™** (Virtual Image Management) technology that enables Paragon products work with virtual disks as though they are physical hard disks.

• **Microsoft Volume Shadow Copy Service** (VSS) to provide the copy/backup infrastructure for the Microsoft Windows XP/Vista/7/Server 2003/2008 operating systems. It offers a reliable mechanism to create consistent point-in-time copies of data known as shadow copies. Developed by Microsoft in close cooperation with the leading copy/backup solution vendors on the market, it is based on a snapshot technology concept.

• **Microsoft Dynamic Disk** (simple, spanned, striped, mirrored, RAID-5) to offer more management flexibility without the partition limitation of basic disks. Dynamic storage can be particularly beneficial for large-scale businesses when dealing with many physical hard disks involving complex setup.

• **GUID Partition Table** (GPT). It is the next generation of a hard disk partitioning scheme developed to lift restrictions of the old MBR. GPT disks are now supported by Windows Vista/7, Server 2008, Mac OS X and Linux.
Supported Virtualization Software

For direct access to virtual hard drives

- Microsoft Virtual PC 2007
- Microsoft Windows Virtual PC
- Oracle Virtual Box 1.0-4.x
- VMware Player
- VMware Workstation
- VMware Fusion

⚠️ Snapshot disks of Oracle VirtualBox are not supported.

Supported virtual hard drive types

- VMware - Virtual Machine Disk Format (VMDK)
- Microsoft - Virtual Hard Disk (VHD)
- Oracle - Virtual Desktop Image (VDI)
- Paragon’s backups (pVHD)

Supported virtual machines for P2V scenarios

- Microsoft Virtual PC
- VMware Workstation
- VMware Fusion
- Oracle VirtualBox 4.0

Supported File Systems

- Full read/write access to FAT16/FAT32 partitions.
- Full read/write access to NTFS (Basic Disks) under Windows, Linux and PTS DOS. Compressed NTFS files are also supported.
- Full read/write access to Ext2FS/Ext3FS/Ext4FS partitions.
- Limited read/write access to Apple HFS+ partitions.

⚠️ Unfortunately, support of non-Roman characters for the HFS+ file system is unavailable at the moment. The company is about to implement it in the nearest future.

Supported Media

- Support of both MBR and GPT hard disks (2.2TB+ disks included)
- IDE, SCSI and SATA hard disks
- SSD (Solid State Drive)
- AFD (Advanced Format Drive)
- Non-512B sector size drives
- FireWire (i.e. IEEE1394), USB 1.0, USB 2.0, USB 3.0 hard disks
- PC card storage devices (MBR and GPT flash memory, etc.)

**Getting Started**

In this chapter you will find all the information necessary to get the product ready to use.

**System Requirements**

For the Windows installation package
- Windows XP SP3
- Windows Vista
- Windows 7
- Windows 8
- Windows 8.1
- Windows 10

*Additional requirements:*
- To install and run the product the target OS should have Visual Studio C++ 2010 Runtime Library installed (comes with the installation package – you will be prompted to install it, if it’s not been found in the system).

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During the installation additional free space (up to 1GB) will be required.

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For the Linux bootable environment
- Intel Pentium CPU or its equivalent, with 300 MHz processor clock speed
- 256 MB of RAM
- SVGA video adapter and monitor
- Keyboard
- Mouse

For the WinPE bootable environment
- Intel Pentium III CPU or its equivalent, with 1000 MHz processor clock speed
- At least 1 GB of RAM
- SVGA video adapter and monitor
- Keyboard
- Mouse

*Additional requirements*
- Network card to send/retrieve data to/from a network computer
- Recordable CD/DVD drive to burn data to compact discs
- External USB hard drive to store data.

**Installation**

Before the installation, please make sure the **systems requirements** are met. If everything is OK, please do the following to install the product:

**In case there is some previous version of the program installed on the computer, the program will offer the user to uninstall it first.**

1. Click on the supplied setup file to initiate the installation. First your system will be checked for the presence of Visual Studio C++ 2010 Runtime Library and if not found, you will be prompted to install it (comes with the installation package). Click **Install** to continue.

   ![Status Requirement]

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<thead>
<tr>
<th>Status</th>
<th>Requirement</th>
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<tbody>
<tr>
<td>Pending</td>
<td>Visual C++ 10.0 Runtime x86 10.0.30319.1</td>
</tr>
</tbody>
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2. The Welcome page will inform that the application is being installed. Click **Next** to continue.

3. Please Read Paragon License Agreement carefully and then select the appropriate option to accept. Otherwise you won’t be able to proceed with the installation. By clicking the **Print** button, the license agreement may also be printed out.

4. Provide your product key and serial number.

5. On the Customer Information page you are to provide the standard customer information, i.e. a user name and an organization. Besides you need to decide whether to make the program available for all users of this computer (if several) or only for the current one.

6. On the next page, click **Change** to install the utility to a different location (by default \C:\Program Files\Paragon Software\Paragon Drive Copy 15 Professional Edition\). Otherwise click **Next** to continue.

**Do not install the program on network drives. Do not use Terminal Server sessions to install and run the program. In both cases, the program functionality will be limited.**

7. On the Ready to Install the Program page click **Install** to start the installation or **Back** to return to any of the previous pages and modify the installation settings.

8. The Final page reports the end of the setup process. Click **Finish** to complete the wizard.
First Start

To start Paragon Drive Copy 15 under Windows, please click the Windows Start button and then select Programs > Paragon Drive Copy™ 15 > Paragon Drive Copy™.

⚠️ The program provides wide opportunities in the field of hard disk structure modification, so just to be on the safe side, please make a backup of your data before carrying out any operation.

The first component that will be displayed is called the Express Launcher. Thanks to a well thought-out categorization and hint system, it provides quick and easy access to wizards and utilities that we consider worth using on a regular basis. With its help you can also start up the traditional launcher, the help system or go to the program’s home page.

To know more on how to handle the product’s interface and accomplish typical operations, please consult the Windows Components chapter.

Building Recovery Media

WinPE- and Linux-based recovery environments should be prepared on-site with Paragon’s Recovery Media Builder. Select Paragon Recovery Media Builder from the Start Menu, Express Launcher or Program Home Menu. To know more on the subject, please consult documentation that comes with this utility.
Booting from the Linux/DOS Recovery Media

The Linux/DOS recovery environment can be used to boot your computer into Linux or PTS DOS to get access to your hard disk for maintenance or recovery purposes. It also has the PTS DOS safe mode, which may help in a number of non-standard situations such as interfering hardware settings or serious problems on the hardware level. In this case, only basic files and drivers (such as hard disk drivers, a monitor driver, and a keyboard driver) will be loaded.

Startup

To start working with the Linux/DOS recovery environment, please take the following steps:

1. Start up the computer from our Linux/DOS recovery media.

   Please use Recovery Media Builder to prepare Paragon’s recovery environments on flash or in an ISO-image.

   To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. Launch a boot mode you need (Normal, Safe, Low-Graphics Safe) in the Boot menu.

   By default the Normal Mode will be automatically initiated after a 10 second idle period.

3. Click on the required operation to start. Hints on the selected at the moment item will help you make the right choice.

4. Consult the help system by pressing ALT+F1 to know more on the subject.

Boot menu

32-bit environment

- **Normal Mode.** Boot into the Linux normal mode. This mode uses the full set of drivers (recommended);
- **Safe Mode.** Boot into the PTS DOS mode. This mode can be used as an alternative of the Linux normal mode if it fails to work properly;
- **Low-Graphics Safe Mode.** Boot into the PTS DOS safe mode. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu;
- **Floppy Disk.** Reboot the computer from a system floppy disk;
- **Hard Disk 0.** Boot from the primary hard disk;
• **Find OS(s) on your hard disks.** The program will scan hard disks of your computer to find any bootable operating system.

### 64-bit environment

<table>
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<th>BOOT MENU</th>
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<tr>
<td>Start Paragon-RCD in normal mode</td>
</tr>
<tr>
<td>Start Paragon-RCD in safe mode</td>
</tr>
<tr>
<td>Reboot</td>
</tr>
<tr>
<td>Power off</td>
</tr>
</tbody>
</table>

- **Normal Mode.** Boot into the Linux normal mode. This mode uses the full set of drivers (recommended);
- **Safe Mode.** Boot into the PTS DOS mode. This mode can be used as an alternative of the Linux normal mode if it fails to work properly;
- **Reboot.** Restart the computer.
- **Power off.** Shut down the computer.

While working with the recovery environment you might experience some inconvenience caused by possible video artifacts. It is just a result of changing video modes and in no way will affect the program functionality. If this is the case, please wait a bit and everything will be OK.

**Normal Mode**

When the Normal mode is selected, the Linux launch menu appears:

You can copy an entire hard disk or its partitions to new locations. You can also save them as image files for later restoration. Please select the drive, its partition if necessary, and then activate the ‘Hard Disk’ or ‘Partition’ pull-down menu and select the operation needed.
• **Drive Copy** (enables to run wizards and dialogs, to specify program settings, to visualize the operating environment and the hard disk configuration);

• **Backup to Virtual Disk Wizard** (help to protect an entire hard disk or separate volumes);

• **Restore from Virtual Disk Wizard** (allows restoring hard disks and partitions);

• **Disk Copy Wizard** (helps to clone a hard disk);

• **Undelete Partition** (allows recovery of accidentally deleted partitions);

• **File Transfer Wizard** (allows coping files/folders to another disk or a partition as well as recording them to CD/DVD);

• **Boot Corrector** (helps to correct the Windows System Registry without Windows being loaded);

• **Network Configurator** (enables to establish a network connection under Linux);

---

If you are going to use network resources, first launch the Network Configuration Wizard to establish a network connection.

---

• **Log Saver** (helps to collect and send the necessary log files to the Technical Support);

• **Eject CD/DVD**;

• **Reboot the computer**;

• **Power off the computer**.

To move within the menu, please use the arrow keys of the computer keyboard.

**Safe Mode**

When the Safe mode is selected, the PTS DOS launch menu appears. It has nearly the same functionality as for the Normal mode except for the Network Configurator and Log Saver commands. Besides due to certain limitations of the PTS DOS environment, there is no possibility to burn CD/DVD discs.

**Low Graphics Safe Mode**

When the Low Graphics mode is selected, the PTS DOS launch menu appears. It has the same functionality and looks similar to the Safe mode but graphically simpler.

---

**Booting from the WinPE Recovery Media**

The WinPE recovery environment can be a real alternative to the Linux/DOS recovery environment. Providing nearly the same level of functionality it offers an excellent hardware support and the same interface as the Windows version does.
Startup

To start working with the WinPE recovery environment, please take the following steps:

1. Start up the computer from the WinPE recovery media.

   Please use Recovery Media Builder to prepare the WinPE recovery.

   To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. Once it has been loaded, you will see the Universal Application Launcher. In general it enables to run components of the product, load drivers for undefined hardware or establish a network connection.

3. Click on the required operation to start. Hints on the selected at the moment item will help you make the right choice.

4. Consult the help system by pressing ALT+F1 to know more on the subject.

The WinPE based recovery environment offers excellent hardware support. However in case it doesn’t have a driver for your disk controller, your hard disks will be unavailable. Please consult the Adding specific drivers scenario to know how to tackle this issue.
Basic Concepts
This chapter explains terms and ideas that show how the program works. To understand these helps to obtain a general notion of the operation performance and makes it easier for the user to operate the program.

System and Data Protection
The data protection issue is a growing cause of worrying for more and more people today. Indeed, it is hardly to find a person who will be particularly happy when all precious information on the hard disk is irreversible lost as a result of its malfunction. So how this tragedy can be prevented?

Sector Backup
A sector-based backup operates with an image (or a snapshot) of the whole disk system or its separate partitions. It not only includes the contents of all user-made files, but additionally contains the exact structure of directories, information about file allocation, file attributes and other related data. Thus it enables to successfully process system or encrypted partitions of any file system type, no matter what kind of information they contain.

Backup Storage
Our program supports several techniques of storing backup images. Let’s take a closer look at them all to understand what kind of storage is able to provide better security:

- You can place a backup image to a local partition. Despite the fact that it is the most convenient way, try not to use it. You can delete your backup just by accident or lose it as a result of a hardware malfunction, or a virus attack;
- You can place a backup image to an external mounted storage to provide for a higher level of data protection and system independence;
- You can place a backup image to a network drive to stand a better chance of success in case of a hard disk failure. Moreover, by storing it on a special-purpose server you may be pretty sure nothing will happen to it;

Adaptive Restore

Technology Background
Windows family operating systems are notorious for their excessive sensibility to hardware, especially when it turns to replacement of such a crucial device as HDD controller or motherboard – actually Windows will most likely fail to boot as a result of this operation.

In 2008 our company came with an exclusive technology called Paragon Adaptive Restore™. Initially aimed at restore of Windows Vista or Server 2008 from a backup to a different hardware configuration, its current realization, available in the P2P Adjust OS Wizard, enables to make any Windows OS since XP bootable on dissimilar hardware by allowing automatic injection of all required drivers and the other actions crucial for this type of migration.

Technology Concept
Let’s take a closer look at how Paragon Adaptive Restore works.
As you see, successful migration of a Windows system to a different hardware platform involves several actions:

1. **Change of the Windows kernel settings according to the new configuration.** The program detects the given hardware profile and automatically installs the appropriate Windows HAL and kernel.

2. **Installation of drivers for boot critical devices.** The program detects those without drivers and automatically tries to install lacking drivers from the built-in Windows repository. If there’s no driver in the repository, it prompts the user to set a path to an additional driver repository, strongly recommending not to proceed until all drivers for the found boot critical devices are installed. In case drivers for these devices are installed, but disabled, they will be enabled.

3. **Installation of drivers for a PS/2 mouse and keyboard.** This action will only be accomplished for Windows XP/Server 2003.

4. **Installation of drivers for network cards.** The program detects those without drivers and automatically tries to install lacking drivers from the built-in Windows repository. If there’s no driver in the repository, it prompts the user to set a path to an additional driver repository.

These actions guarantee a Windows system will start up on dissimilar hardware. After the startup, Windows will initiate reconfiguration of all Plug’n’Play devices. It’s a standard procedure, so please don’t worry and prepare the latest drivers at this step to get the most out of the system.

---

**Technology Application**

Let’s consider a number of situations when the Adaptive Restore technology can help you out:

- If you need to migrate to a different hardware platform with minimal effort
- If you need to upgrade hardware while keeping all programs and settings intact
- If you need to replace failed hardware and cannot find an exact match for original system specifications

---

Though all Windows systems have built-in driver repositories, please be prepared to have additional drivers when dealing with Windows XP/Server 2003, because for these systems they are very modest.
Known Issues

1. After transferring Microsoft Vista and later versions to different hardware, you will need to re-activate license of the system. It’s normal behavior as these systems keep tracking any change of hardware. Re-activation is legally justified in this case, as you transfer your system to another PC.

2. If you’ve installed several operating systems on one partition, we can only add drivers to the latest version of OS. Microsoft highly recommends that you install an operating system on a separate partition.

3. Please note drivers are not cached during selection. That’s why if you select a driver to add to the system, but it’s already unavailable during the operation, the program will end the operation with an error.

System Virtualization

With new powerful x86 computers, system virtualization has become extremely popular. It’s a software technology that enables to run several virtual machines on one physical machine, providing resources of that single computer are shared across several environments. As a result one and the same physical computer can have multiple OSs and applications operating simultaneously, thus opening up enormous opportunities for both, business and home users, exactly:

- Avoid underutilization of up-to-date powerful computers;
- Increase flexibility of a physical infrastructure;
- Provide for increased availability of hardware and applications;
- Cut expenses on hardware and energy;
- Guarantee smooth and cost saving system migration;
- Enjoy working with old applications you can’t launch on your current PC;
- Take advantage of having multiple operating systems on one Windows PC, including Linux, Mac OS X, etc.;
- Forget about hunting for replacement of the failed hardware, and many more...

Known Issues

1. You should install integration services (e.g. VMware Tools) on the virtual system yourself. We only guarantee its smooth startup.

2. After transferring Microsoft Vista and later versions to a virtual disk, you will need to re-activate license of the system. It’s normal behavior as these systems keep tracking any change of hardware. Re-activation is legally justified in this case, as you transfer your system to another PC.

3. If your system hosts several Windows OSes, our program will find them all and automatically patch to run in a virtual environment. However we cannot guarantee smooth startup of all found Windows systems, but the guest OS, for its configuration parameters may be incompatible with the others.

Dynamic Disks

As you probably know, MS-DOS, Microsoft Windows 95/98/Me/NT/2000/XP/Vista/Server 2003/2008 support four primary partitions per physical hard disk, one of which can be extended. Certainly there is the possibility to create logical drives within the extended partition. Such types of disks are called basic. Windows XP Professional, Windows 2000, Windows Vista and Windows Server 2003/2008 follow the same strategy: You can have a maximum of four primary partitions, one of which can be an extended partition with logical drives. However, these operating systems also
introduce a new disk configuration type - dynamic disk - which must be understood to effectively configure and manage hard disks.

Dynamic disk is a physical disk that doesn’t use partitions or logical drives. Instead, it contains only dynamic volumes. Regardless of what format you use for the file system, only Win2K computers can access dynamic volumes directly. However, computers that aren’t running Win2K can access the dynamic volumes remotely when connected to the shared folders over the network.

Dynamic disks can co-exist on a system with basic disks. The only limitation is that you cannot mix Basic and Dynamic disks on the same hard drive.

There are five types of dynamic volumes: simple (uses free space from a single disk), spanned (created from free disk space that is linked together from multiple disks), striped (a volume the data of which is interleaved across two or more physical disks), mirrored (a fault-tolerant volume the data of which is duplicated on two physical disks, and RAID-5 volumes (a fault-tolerant volume the data of which is striped across an array of three or more disks).

With dynamic storage, you can perform disk and volume management without the need to restart Windows.

Limitations:
- Dynamic disks are not supported on portable computers.
- Dynamic disks are not supported on Windows XP Home Edition-based computers.

Thus, the dynamic disk is a new way of looking at hard disk configuration. Dynamic disks offer you more management flexibility without the partition limitation of basic disks. Dynamic disks can contain an unlimited number of volumes, but they cannot contain partitions or logical drives. Dynamic storage can be particularly beneficial for large-scale businesses when dealing with many physical hard disks involving complex setup.

pVHD Support
Paragon introduces a pVHD (Paragon Virtual Hard Drive) format – a special VHD, optimized for storing backups of virtual and physical machines. It’s very efficient in handling incremental chains, data de-duplication and synchronization. pVHD allows obtaining backups that are up to four times smaller than original backup objects.

In the current version of the product backup images can be made in the new pVHD. Please note that the pVHD support has a promotional goal. In future releases pVHD will gradually take the primary role.

Below is the list of wizards that allow working with pVHD:
- Backup to VD Wizard (Linux, Windows, WinPE);
- Restore from VD Wizard (Linux, Windows, WinPE);

What you get by using pVHD:
- Incremental imaging works much faster and rock-stable in comparison with the old PBF;
- Only pVHD images can be used to do immediate virtualization;
- With the new backup technology, available for customers as a new backup image format pVHD, Paragon has also achieved easy support of any virtual containers (VMDK, VHD, VHDX).
GPT versus MBR

GUID Partition Table (GPT) is the next generation of a hard disk partitioning scheme developed to lift restrictions of the old MBR. Being a part of the Extensible Firmware Interface (EFI) standard proposed by Intel to replace the outdated PC BIOS, it offers a number of crucial benefits:

- Up to 128 primary partitions for the Windows implementation (only 4 in MBR);
- The maximum allowed partition size is 18 exabytes (only 2 terabytes in MBR);
- More reliable thanks to replication and cyclic redundancy check (CRC) protection of the partition table;
- A well defined and fully self-identifying partition format (data critical to the platform operation is located in partitions, but not in un-partitioned or hidden sectors as this is the case with MBR)

uEFI Boot Challenges

Introduced back in 2005 by Intel to lift restrictions of the old MBR (Master Boot Record) and PC BIOS (Basic Input/Output System), uEFI (Unified Extensible Firmware Interface) is now a recommended platform for new 64-bit Windows 8 computers. And the reason is easy to catch – besides other unique features impossible for the traditional tandem of BIOS+MBR, only a uEFI-based platform enables to accommodate Windows OS on a partition larger than 2.2TB.

Despite all uEFI advantages however, it has one quite naughty issue: a pretty standard operation with a bootable device for instance involving its connection to another SATA port results in unbootable Windows. You’ll get the same result if trying to boot from a cloned system hard disk or from a restored hard disk. All these problems originate from the way uEFI+GPT bundle is organized.

Microsoft provides how-to guides to tackle this type of problems, but they demand a great deal of experience from the user, involving the use of the cmd, diskpart and bcedit tools.

Paragon has a better way! Introducing an elegant technology, realized at the user side as one simple option, you can define a system GPT volume you’re willing to boot from.

Below is a list of wizards where the uEFI switch boot device option can be found:

- Copy Hard Disk Wizard;
- Copy Partition Wizard;
- Restore from VD Wizard;
- Migrate OS to SSD Wizard;
- Boot Corrector.

---

The uEFI switch boot device option is only available through the 64-bit WinPE media at the moment.

---

Apple Boot Camp

Boot Camp is a special utility to help you set up a dual boot system (Mac OS X and 64-bit Windows 7 and upper) on Intel-based Macs. It enables to securely re-partition your hard disk (resize an existing HFS+ partition to create a separate partition for Windows) and then launch the installation process. With Boot Camp all the necessary drivers will be at your disposal. Moreover after Windows has been installed it will serve as a boot manager to choose what operating system to start up.
It is strongly recommended not to modify the hard disk configuration with Windows Disk Manager. Otherwise it may lead to unexpected consequences, right up to BSOD and inability to boot in Windows XP/Vista. Please use our program to correctly update both MBR and GPT.

64-bit Support

The bulk of software today is written for a 32-bit processor. It can meet the requirements of almost any end user. However that is not the case when dealing with servers processing large amounts of data with complex calculations of very large numbers. That is where 64-bit architecture comes into play.

It can boast improved scalability for business applications that enables to support more customer databases and more simultaneous users on each server. Besides a 64-bit kernel can access more system resources, such as memory allocation per user. A 64-bit processor can handle over 4 billion times more memory addresses than a 32-bit processor. With these resources, even a very large database can be cached in memory.

Although many business applications run without problems on 32-bit systems, others have grown so complex that they use up the 4 GB memory limitation of a 32-bit address space. With this large amount of data, fewer memory resources are available to meet memory needs. On a 64-bit server, most queries are able to perform in the buffers available to the database.

Some 32-bit applications make the transition to the 64-bit environment seamlessly others do not. For instance, system-level utilities and programs that provide direct hardware access are likely to fail. Our program offers a full-fledged support of the 64-bit architecture providing fault-tolerant work for such system dependent modules as Hot Processing.

Copy Operations

Hard drive duplication nowadays is becoming highly popular among PC users. That is due to some definite advantages it can offer. First of all, many people clone hard disks just to back up data for security reasons. The present day copy utilities enable to successfully transfer all on-disk information including standard bootstrap code and other system service structures, thus maintaining the operating system's working capability. In case of a system malfunction, the user can get the system back on track in minutes. No additional configuration is required, what is very convenient.

The second possible application is the upgrade of a hard disk to a new one. The capacity of a modern hard drive doubles every two years, thus opening up new possibilities for software developers. As a result programs become more complicated and require considerable amount of free space. One day the user realizes that there is no more free space left on the hard disk and the only way out is to upgrade. Usually that means that besides purchasing a new hard disk, the user is to face a large re-installation procedure spanning several days of tedious work. But all of this can be avoided just by copying the contents of the old hard disk to a new one proportionally resizing the partitions.

And the last but not least is the copying of hard disks for cloning purposes. It may be of great use when setting up similar computers. There is no need for a system administrator to install an operating system from scratch on every one of them. It is enough just to configure one and then clone it to the others.

Drive Partitioning

As you probably know a hard drive is to be split into one or more partitions, since it cannot hold data until it is carved up and space is set aside for an operating system. Until recently most PCs used to have just one partition, which filled the entire hard disk and contained an OS. The situation has changed however, thanks to new cost-effective high capacity hard drives, thus opening up numerous possibilities for PC users, such as editing video, archiving music, backing up CD
images, etc. Huge increase in space is great, but it poses a number of problems, most important of which are effective data organization and speed.

Large drives are always going to take longer to search than smaller volumes, and an operating system is going to have its work cut out both finding and organizing files. It is for this reason that many people decide to invest in multiple hard drives, but there is an easy solution – drive partitioning. Partitioning lets you divide a single physical drive into a number of logical drives, each of which servers as a container with its own drive letter and volume label, thus enabling the operating system to process data more efficiently. Besides partitioning makes it possible to organize data so that it is easy to find and manage. You can set aside, for instance, 40 GB of a 160 GB hard drive for the OS, 70 GB for storing video and another 50 GB for your favorite music collections to provide transparent data storage.

It is also worth mentioning to that with a hard drive properly partitioned, such routine operations as files de-fragmentation or consistency check will not be that annoying and time-consuming any more.

By detaching the OS from the rest of the data you can tackle one more crucial issue – in case of a system malfunction, you can get the system back on track in minutes by recovering it from a backup image located on the other partition of the hard drive.

But that is not all drive partitioning may be used for. If you are willing to play games in Windows while browsing the Internet in Linux, 100-percent sure that no virus will attack your PC, drive partitioning is a necessity. In order to run several OSs on a single hard drive you are to create a corresponding number of partitions to effectively delineate the boundaries of each OS.

**Scheduling**

The automation of operations is particularly effective when you have to repeat a sequence of actions on a regular basis. For example, developing a specific project on a day-to-day basis and having to make a backup every evening so as not to lose the valuable data, you will really appreciate, when this kind of routine operations will be carried out automatically without your participation.

Another aspect of any automation process is that it allows an optimization of your computer’s work-load. This is especially important when operations require a considerable amount of computer resources – processor time, memory and more. A number of tasks, which can decrease the performance, can be run during the night or whenever the computer has the least work-load to perform.

The program has a special tool for scheduling. You can set out a timetable for any operation and it will start at a specified time without interrupting your current activity.

**Windows Components**

In the given section you can find all the information necessary to successfully work with the Windows version of the product.

**Interface Overview**

This chapter introduces the graphical interface of the program. The design of the interface precludes any mistake being made on the part of the user. Most operations are performed through the system of wizards. Buttons and menus are accompanied by easy understandable icons. Nevertheless, any problems that might occur while managing the program can be tackled by reading this very chapter.

**General Layout**

When you start the program, the first component that is displayed is called the Launcher. It enables to run wizards and dialogs, to specify program settings, to visualize the operating environment and the hard disk configuration.
The Launcher’s window can be conditionally subdivided into several sections that differ in their purpose and functionality:

1. **Home Button**
2. **Ribbon Panel**
3. **Virtual Operations Bar**
4. **Express Mode Button**
5. **Disk Map**
6. **Disk and Partitions List**
7. **Context-sensitive Menu**
8. **Properties Panel**
9. **Status Bar**

A number of panels offer similar functionality with a synchronized layout. The program enables to conceal some of them to simplify the interface management.

**Home Button**

By clicking on this button the user can:

- Launch auxiliary wizards,
- Get access to the program settings,
- Collect and send a log files package to the Support Team,
- Go to Paragon’s website to download a free update, register the product, visit Paragon’s Knowledge Base, etc.

**Ribbon Panel**

An area across the top of the program’s window is called the Ribbon Panel. It makes almost all the product capabilities available to the user in a single place. A Ribbon Tab is an area on the panel that contains buttons organized in groups by functionality. Each button corresponds to a certain program wizard or dialog.

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If you’d like to hide all ribbon tabs, click on the arrow button at the right top corner of the program window.

---

**Virtual Operations Bar**

The program supports previewing the resulting layout of hard disks before actually executing operations (so-called virtual mode of execution). In fact, when the virtual mode is enabled, the program does not accomplish operations immediately, but places them on the List of Pending Operations for later execution.

The Virtual Operations Bar enables to manage pending operations.

<table>
<thead>
<tr>
<th>BUTTON</th>
<th>FUNCTIONALITY</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="_cancel" /></td>
<td>Cancel the last virtual operation on the List of Pending Operations</td>
</tr>
<tr>
<td><img src="image" alt="undo" /></td>
<td>Cancel the last undo virtual operation on the List of Pending Operations</td>
</tr>
<tr>
<td><img src="image" alt="list" /></td>
<td>Display the List of Pending Operations</td>
</tr>
<tr>
<td><img src="image" alt="execute" /></td>
<td>Launch the real execution of virtual operations</td>
</tr>
<tr>
<td><img src="image" alt="cancel" /></td>
<td>Cancel all virtual operations on the List of Pending Operations</td>
</tr>
<tr>
<td><img src="image" alt="script" /></td>
<td>Generate a script out of all pending operations</td>
</tr>
<tr>
<td><img src="image" alt="schedule" /></td>
<td>Schedule pending operations</td>
</tr>
</tbody>
</table>

Virtual mode is an effective way of protection from any troubles, since no operations will be executed until clicking the **Apply** button for confirmation, thus giving a second chance to weigh all pros and cons of this or that particular operation. The program politely reminds the user that there are unsaved changes by showing the following window:

---

**Express Mode Button**

By clicking on this button the user can switch to the **express mode of operation** at any time.

**Disk Map**

As the name infers, the Disk Map displays the layout of physical and logical disks. Physical disks are represented with rectangle bars that contain small-sized bars. These small-sized bars represent logical disks. Their color depends on the
file system of the appropriate partition. By looking at the size of the bar’s shaded area it is possible to estimate the used disk space. For the selected at the moment object there’s the possibility to call a context-sensitive popup menu with available operations.

<table>
<thead>
<tr>
<th>Disk map</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic MBR Hard Disk 0 (VMware, VMware Virtual S: SCSI Disk Dev)</td>
</tr>
<tr>
<td>Local Disk (C:)</td>
</tr>
<tr>
<td>539 GB NTFS</td>
</tr>
</tbody>
</table>

Large-sized bars display the following information about physical disks:

- Type (basic or dynamic MBR/GPT),
- Manufacturer,
- Model.

Small-sized bars display the following information about logical disks and blocks of free space:

- Volume label (if exists),
- Drive letter,
- Total size,
- File system.

The Disk Map is synchronized with the Context-sensitive Menu and the Properties Panel. Thus by selecting a disk on the map, the two will automatically display detailed information on it. To know more on the subject, please consult the Viewing Disk Properties chapter.

Since the Disk Map and the Disk and Partitions List have the same purpose, the user is allowed to extend only one at the moment by using a corresponding arrow button.

Disk and Partitions List

The Disk and Partitions List is another helpful tool that helps to get a clear-cut picture on the current state of the system hard disks and partitions. All objects (disks, partitions, or blocks of free space) on the list are sorted according to their starting position. For every item there is the possibility to call a context-sensitive popup menu with available operations.
The Disk and Partitions List provides detailed information on all hard disks and partitions found in the system including the following properties:

- Name,
- Volume label (if exists),
- Drive letter,
- File system type,
- Volume size,
- Amount of used and unused (free) space,
- Active/Inactive attribute,
- Hidden/Unhidden attribute.

The Disk and Partitions List is synchronized with the Context-sensitive Menu and the Properties Panel. Thus by selecting a disk on the list, the two will automatically display detailed information on it. To know more on the subject, please consult the Viewing Disk Properties chapter.

Since the Disk Map and the Disk and Partitions List have the same purpose, the user is allowed to extend only one at the moment by using a corresponding arrow button.

Context-sensitive Menu

The Context-sensitive Menu shows a list of operations available for an object (disk, partition, or block of free space) selected either on the Disk Map or the Disk and Partitions List. If you click a corresponding record the appropriate wizard or dialog will be started. All default values for the operation parameters will correspond to the object’s settings. If there too many items on the list, type in the first word of the required command in the Search commands field to filter the list.
Properties Panel

The Properties Panel provides information on the object (disk, partition, or block of free space) selected either on the Disk Map or the Disk and Partitions List.

Local Disk (C.)

<table>
<thead>
<tr>
<th>Volume letter:</th>
<th>C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volume label:</td>
<td>No label</td>
</tr>
<tr>
<td>Type:</td>
<td>Primary</td>
</tr>
<tr>
<td>File system:</td>
<td>NTFS</td>
</tr>
<tr>
<td>Root entries:</td>
<td>16</td>
</tr>
<tr>
<td>Sectors per cluster:</td>
<td>8</td>
</tr>
<tr>
<td>Serial number:</td>
<td>945E-8BC1-9E46-911F</td>
</tr>
<tr>
<td>Partition ID:</td>
<td>0x07NTFS,ExFAT,FATFS</td>
</tr>
<tr>
<td>NTFS version:</td>
<td>3.01</td>
</tr>
<tr>
<td>Volume size:</td>
<td>458.5 GB</td>
</tr>
<tr>
<td>Partition size:</td>
<td>458.5 GB</td>
</tr>
<tr>
<td>Used space:</td>
<td>11.7 GB</td>
</tr>
<tr>
<td>Free space:</td>
<td>447.5 GB</td>
</tr>
<tr>
<td>Active:</td>
<td>No</td>
</tr>
<tr>
<td>Hidden:</td>
<td>No</td>
</tr>
</tbody>
</table>

The Properties Panel helps to obtain the following data:

For a hard disk
- Model,
- Serial number,
- Type of hard disk (basic or dynamic MBR/GPT),
- Total size (in GB),
- Information on geometry of the disk (amount of sectors per track, heads and cylinders).

For a partition
- Drive letter assigned to the disk,
- Volume label (if exists),
- Type of the logical disk,
- File system,
- Root entries,
- Serial number,
- NTFS version,
- Partition ID,
- Total size, used space and free space (in GB), etc.

Besides you can modify practically any partition property by clicking on the required value.

**For a block of free space**
- Total size (in GB).

**Status Bar**
This is the bottom part of the main window. The Status Bar displays menu hints, for each item the cursor points to.

**Settings Overview**
To call the Settings dialog, please click **Home Button**, then select **Settings**. All the settings are grouped into several sections, which functions are described in the following paragraphs. The list of sections is placed on the left side of the dialog. By selecting a section from the list, you can open a set of options.

---

**To get a detailed description to any setting, control, or field of the program just click the hint button and then the object you need.**

---

**General Options**

<table>
<thead>
<tr>
<th>General options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Enable data loss protection</strong></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>
Choose this option to ensure that no data will be lost if system unexpectedly goes down (because of power shortage etc.) |

**Partition Alignment Mode**

- **Vista**
  - Align partitions according to the rules used in Windows Vista and later OSes.

This section contains a set of general options that will be taken into account during any operation carried out with the program:

- **Partition Alignment mode.** There are three options you can choose from:
  - **Legacy.** DOS and Windows OSes before Vista required that partitions had to be aligned to the “disk cylinder” or 63 sectors to address and access sectors correctly. It was OK, until 4K hard drives came into scene. When partitions are aligned this way on this type of disk, each logical cluster is linked to two physical 4K clusters, thus resulting in a double read-write operation.
  - **Vista.** Since Windows Vista, operating systems do not use the archaic CHS (cylinder/head/sector) addressing scheme, but the Logical Block Addressing (LBA), where sectors are addressed continuously over the whole disk drive. It is optimal for both, 512B and new 4K disk drivers.
  - **Inheritance.** Select the option to disable automatic alignment of partitions.
Backup Image Options

This section contains a set of options that will be taken into account during backup/restore operations:

- **Control archive integrity.** Mark the checkbox to guarantee that all backup images created with the program are 100 percent flawless. If you decided not to control the archive integrity, the backup operation would take about 3-5% less time.

- **Set image file names automatically.** Mark the checkbox to make the program automatically set a file name for every volume of a complex backup image. Otherwise you will need to do it manually during the backup operation.

- **Compression level.** From the pull-down list you can select the desired compression level for backup images that will be used by default.

- **Enable image splitting.** Mark the checkbox to automatically split every backup image to volumes of a particular size.

  **Splitting images enables to tackle problems caused by a maximum file size limitation of some file systems.**

- **Maximum split size.** With the spinner control you can specify a maximum size for backup volumes.

General Copy and Backup Options

- **HDD raw processing.** Copy an entire hard disk sector by sector without taking into account its partition structure.

- **Partition raw processing.** Copy/Backup each partition sector by sector. All sectors will be processed one by one (even unused sectors). Requires more time to complete the operation.

- **Skip archive files stored in archive library.** Choosing this option to skip archive files stored in archive library. This will reduce operation time and backup image size.

- **Automatic BCD update.** Add boot entry for target partition to BCD hive on copy/restore source partition.

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This section contains a set of options that will be taken into account during copy and backup operations:

- **HDD raw processing.** Mark the checkbox to copy/back up a hard disk in the sector-by-sector mode, thus ignoring its information structure (e.g. unallocated space or unused sectors of existing partitions will be processed as well). This can help to avoid problems with hidden data created by certain applications or the system administrator. However, it will take more time to accomplish the operation.

- **Partition raw processing.** Mark the checkbox to copy a partition in the sector-by-sector mode to successfully process unknown file systems. However it is not recommended to enable this option when working with supported file systems as it takes more time to accomplish the operation.

- **Skip OS auxiliary files.** Mark the checkbox to skip OS auxiliary files (like pagefile.sys, hiberfil.sys, etc.), thus reducing the operation time and the resulted size of the backup image.

- **Automatic BCD Update.** Unmark the checkbox to suppress automatic update of BCD (Boot Configuration Data) after copy/restore operations.

---

**By clicking the link at the bottom of the window you can jump to the Copy/Backup Exclude Options.**

---

**CD/DVD/BD Recording Options**

- **Burn every CD/DVD/BD to the end.** By default, the program does not create ISO 9660 compliant burning sessions, as it processes data on-the-fly and can only estimate the resulted session size. That’s why no third party tool will get access to the recorded data. To tackle the issue, mark the checkbox to make the program create a standard Disk-at-Once session. It may slow down the burning process, as every CD/DVD/BD will be recorded up to the end, no matter how much actual information to contain.

- **Recording speed.** The user may define how fast a CD/DVD/BD will be recorded (minimum, normal and maximum). Besides there is an automatic mode when the program will set the most appropriate speed for every CD/DVD/BD.
• **Bootable ISO image.** That’s the image to be placed together with the backup data. By default, the program offers its own bootable ISO image, which contains a Linux/DOS recovery environment. However, the user is free to use any bootable ISO image.

• **CD/DVD/BD boot capability.** The program enables to choose whether any recorded CD/DVD/BD will be bootable, or only the first one for a session, or without that function at all.

• **Folder where the ISO image is to be placed.** When the user decides not to physically burn a CD/DVD/BD, but create an ISO image file, this very folder will be used to contain these images.

### Hot Processing Options

#### Hot processing options

- **Enable hot processing.** Mark the checkbox to enable the so called hot data processing mode that is specially designed to process data without restarting your operating system.

- **Hot processing technology.** From the pull-down list you can select the required hot processing technology.

- **Always use hot processing.** Select the option to process partitions without making them locked. Thus you will be able to keep working with them as usual.

- **Use hot processing only when partition is locked.** Select the option to use the hot processing only when partitions are locked and cannot be processed without restarting the computer. Please keep in mind, that once you start any operation on a partition in this mode, it will automatically be locked by the program, thus you won't be able to keep working with it as usual.

- **Hot processing temporary drive.** Here you can select a disk drive that will be used to store the temporary hot backup data (by default – C:).

- **Attempts to start VSS.** Here you can set how many attempts to start Microsoft VSS the program is to do before automatically rebooting the system and accomplishing the operation in a special boot-up mode.

- **Timeout between attempts (in seconds).** Here you can set a time period between different attempts to start Microsoft VSS.

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• **Switch between hot processing technologies.** Mark the checkbox to automatically switch between Paragon Hot Processing and Microsoft VSS if one of them is unavailable at the moment.

**VD container options**

This section contains options that will be taken into account when creating virtual containers:

- **Unknown partitions policy.** Here you can define behavior for processing unknown or unformatted partitions (skip from backup, process in the sector-by-sector mode, or ask the user each time this type of partition has been found).

- **Virtual container type.** By default the program is configured to back up to pVHD (Paragon Virtual Hard Drive). Use this option to switch the resulted virtual container to VHD, VHDX, or VMDK. Please note that the use of pVHD enables to get full backup images several times smaller than the original objects, while incremental updates – dozens of times smaller when comparing to VHD, VHDX or VMDK, which have some fixed size of blocks, not dynamic. Besides encryption and password protection are only available for pVHD. However, if you’re having a VMware or Microsoft hypervisor at your disposal and are planning to do instant virtualization, please make sure the used backup format matches your hypervisor.

**Partitioning Options**

This section contains a set of options that will be taken into account during partitioning operations:

- **Request confirmation before partition deletion.** Mark the checkbox to activate an additional security mechanism. Thus when going to delete a partition you will be automatically requested to enter its label.

- **Request confirmation when converting FAT16 to FAT32.** Mark the checkbox to automatically request confirmation before converting FAT16 to FAT32. There are a number of situations when this kind of conversion is the only way out to accomplish the operation. For instance, you are going to migrate your system to a larger hard disk with the proportional resize of existing partitions, what is very convenient. As a result you can get original FAT16 partitions go beyond the 4GB limit. Thus without conversion to FAT32, this operation will in no way be possible to accomplish. The same goes for any copy hard disk/partition or restore hard disk/partition operation involving an extra upsizing.
E-Mail Options

Specify your e-mail account options:

- **Outgoing mail server (SMTP)**. To send messages by using the built-in mail client, it is necessary to have access to a computer running an SMTP (Simple Mail Transfer Protocol) server. All outgoing messages are first sent to the SMTP server, which in its turn delivers them to the required recipients. The address may be represented as a traditional Internet host name (e.g.: mail.com) or as an IP numeric address (e.g. xxx.xxx.xxx.xx).

- **User e-mail address**. Specify an e-mail address that has been assigned by the Internet Service Provider or organization’s e-mail administrator.

- **My outgoing server requires authentication**. Activate the option to allow the program to make authentication on the server before sending messages.
  - **User name**. Enter the name that will be used to log in to the e-mail account.
  - **Password**. Enter the password that will be used to access the mail server.

Click this button to test e-mail account options. The program will send generated e-mail message to the address you’ve specified in User e-mail address field.

Specify e-mail notification options:

- **Send e-mail notification on apply**. Specify an e-mail to send notifications on the carried out operations.
  - **Send mail in HTML format**. Activate the option to create messages in the HTML format instead of plain text.
  - **Send complete report after applying operations**. Activate the option to create an in-depth report on the carried out operations and send it after performing the last operation.
  - **Send graphical view of the disk sub-system before and after apply**. Activate the option to allow the program to attach two pictures of the disk layout made before and after the operation is completed.

This section contains a set of options that will be taken into account during the Send log files and Send e-mail notification operations:

- **Outgoing mail server (SMTP)**. To send messages by using the built-in mail client, it is necessary to have access to a computer running an SMTP (Simple Mail Transfer Protocol) server. All outgoing messages are first sent to the SMTP server, which in its turn delivers them to the required recipients. The address may be represented as a traditional Internet host name (e.g.: mail.com) or as an IP numeric address (e.g. xxx.xxx.xxx.xx).

- **User e-mail address**. Specify an e-mail address that has been assigned by the Internet Service Provider or organization’s e-mail administrator.

- **My outgoing server requires authentication**. Activate the option to allow the program to make authentication on the server before sending messages.
  - **User name**. Enter the name that will be used to log in to the e-mail account.
  - **Password**. Enter the password that will be used to access the mail server.

When you’re ready with the settings, click on the **Send test e-mail** button to check if everything is OK.

- **Send e-mail notification on apply**. Specify an e-mail to send notifications on the carried out operations.
  - **Send mail in HTML format**. Activate the option to create messages in the HTML format instead of plain text.
  - **Send complete report after applying operations**. Activate the option to create an in-depth report on the carried out operations and send it after performing the last operation.
  - **Send graphical view of the disk sub-system before and after apply**. Activate the option to allow the program to attach two pictures of the disk layout made before and after the operation is completed.
Virtual Mode Options

In this section you may configure the virtual mode:

- **Allow virtual mode.** Mark the checkbox to enable the virtual mode. It is an effective way of protection from any troubles, since no operation will be executed until confirmation, thus giving you a second chance to weigh all pros and cons of this or that particular operation.

  **We strongly recommend you to enable this mode.**

- **Close progress dialog automatically.** Mark the checkbox to automatically close the progress dialog after accomplishing operations.

File System Conversion Options

This section contains a set of options that will be taken into account when converting FAT and NTFS file systems. By default, the program takes locale (regional) settings from the system. Problems might occur however because of different standards for file names and file time stamps (Created, Modified and Last Access Time) of NTFS and FATxx file systems.

To tackle problems of that kind you can manually set:

- **Time zone** to use during the convert operation. NTFS keeps file timestamps in GMT (Greenwich Mean Time) while FAT uses a fixed local date and time. The program takes proper account of these differences and enables to adjust timestamp values.

  **An incorrectly chosen time zone might lead to inability to launch certain software.**
- **Language for file names** to use during the convert operation. NTFS stores file names in Unicode while FAT/FAT32 uses ANSI to save short file names (also called the DOS aliases). The codepage information is required for the correct conversion of non-English file names from Unicode to ANSI and vice versa.

**An incorrectly chosen codepage will certainly result in corruption of non-English file names.**

- **Request confirmation of settings before NTFS < - > FAT/FAT32 conversion.** Mark the checkbox to automatically display the local settings dialog to check and modify (if necessary) the default parameters before launching the convert file system operation.

**Copy/Backup Exclude Options**

**Exclude from Copy/Backup**

Specify masks for files and folders that must be excluded from copy/backup operations:

- **Files that contains your e-mail data** (9 filters)
  - Add filter
  - Rename category
  - Delete category
  - *wab Delete filter
  - *pab Delete filter
  - *web Delete filter
  - *pat Delete filter
  - *out Delete filter
  - *dbx Delete filter
  - *.log Delete filter
  - *.wiz Delete filter
  - *.contact Delete filter

- **Executable & Installations** (9 filters)
  - Add filter
  - Rename category
  - Delete category
  - *.dll Delete filter
  - *.exe Delete filter
  - *.ncx Delete filter
  - *.vst Delete filter
  - *.vxd Delete filter

Add category...

**Change general backup options**

In this section the program enables to specify what data should be automatically ignored during copy and sector-based backup operations. You can filter certain files or folders either by the manual selection or by creating masks, what is more preferable. Thus you will be able to effectively manage contents of your backup images or partition/hard disk copies.

By default, there are no available filters. To create a filter, please click the Add Category... button.
In the opened dialog the program allows the user to define the following parameters:

- **Name.** Give to the filter any name you like, but try to use an informative one;
- **Filter.** Press the Browse button to select files or folders you would like to be excluded or specify a filter mask by using * or ? wildcards;
- **Description.** Add a short description to the filter not to miss it up later.

Click the OK button and you will get a new item on the list of filters. By marking/unmarking a checkbox opposite its name you can choose whether to use it or not.

---

**By clicking the link at the bottom of the window you can jump to the [General Copy and Backup Options](#).**

---

### Log Files Options

**Log** files options

- **Logs directory**
- **Write logs in Bluescreen**
- **Stubact log file truncation**

In this section you can set up the program logging engine:

- **Logs directory** to specify location of program log files. By default, all logs are placed to: `C:\Program Files\Paragon Software\product's name\program`
- **Write logs in Bluescreen** to enable the program logging in a special boot-up mode
- **Stubact log file truncation** to specify a storage life span for the stubact.log file:
  - **Infinite** not to empty the file ever;
- **Minimal** to have the file emptied all the time;
- **Custom** to set a certain storage life span for the file. Please note, once the defined period has been expired, the file will be emptied.

---

**We strongly recommend you not to choose the Minimal option, as in case of having problems with the program, our Support Team won't be able to study operation logs, thus help you out.**

---

**Viewing Disk Properties**

The [Disk Map](#) and the [Disk and Partitions List](#) are the main tools to get information on the properties of hard disks and partitions available in the system. To know more on the subject, please consult the corresponding chapters of the [Interface Overview](#) chapter.

**Copy Tasks**

In this chapter you will find all the information necessary to make a copy of a hard disk or a separate partition.

**Cloning Hard Disks**

You can clone a hard disk of any file system. During the hard disk copying process, the program moves controlling records of used partitioning scheme, the bootstrap code and on-disk partitions. That’s why this operation cannot be substituted by simply copying all on-disk partitions.

**Copy Hard Disk Wizard**

The Copy Hard Disk Wizard is a traditional-like wizard. By going through its steps, you configure all the necessary settings to launch the copy operation. To minimize the possibility of making any mistake, the wizard provides auxiliary information on every single option. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.

---

**You need at least two hard disks to carry out this operation.**

---

**Startup**

- Click the **Copy & Migration** tab on the Ribbon Panel, then select **Copy Hard Disk**.

---

**Setup**

The wizard offers the following steps to accomplish the copy hard disk operation:

- **Unlock the drive**. (This page is available only if you have volumes/drives encrypted by BitLocker). Enter your password and the BitLocker Recovery Key.
Unlock the drive

Use a password or Recovery Key to unlock the drive

Local Disk (E)  
- Password
- Recovery Key

To unlock the drive through a smart card, please use Windows BitLocker Manager

- Unlock all drive using Windows BitLocker Drive Encryption

Unlocked volumes will remain unlocked after the operation is over. If you'd like to enable the protection, please use Windows BitLocker Manager or just restart your computer.

If you want to decrypt the selected volume by Windows Manage BitLocker, select Unlock all drive using Windows Manage BitLocker Encryption

After the operation is completed, you should encrypt the decrypted volume with Windows Manage BitLocker or restart your computer; in this case, the volume will be encrypted automatically.

- The hard disk to copy. Select a hard disk you want to copy.

  On this page, you can choose a hard disk you would like to copy. All partitions from this hard disk will be copied to the destination you will choose on the next page.

- Use exclude masks
- Don't estimate size after exclude

Mark this option to save time, needed for migration with excludes operation. If target hard disk is larger than amount of used space in partitions on source disk, disks of smaller size will not be used as a possible destination.

To choose the destination hard disk, click Next

- Use exclude masks. By default the program doesn’t take into account exclude filters set in the Settings dialog. If you need to use them, please mark the checkbox and see existing/specify additional filters on the next page of the wizard.
- **Don’t estimate size after excludes.** You can save time by suppressing calculation of the resulted amount of data to copy after using excludes. Please note however, if you use this option, drives that smaller in size than the source disk will be unavailable to use as destination.

- **The target hard disk.** Select a hard disk (if several) where all data of the source disk will be copied to.

- **Copy parameters.** The wizard enables to specify the following options:

  - **Copy options:** The wizard enables to specify the following options:
    - HDD raw copy to copy the hard disk in the sector-by-sector mode, thus ignoring its information structure (e.g. unallocated space or unused sectors of existing partitions will be processed as well). This can help to avoid problems with hidden data created by certain applications or the system administrator. However, it will take more time to accomplish the operation.
    - Partition raw copy to copy the on-disk partitions in the sector-by-sector mode to successfully process unknown file systems. However it is not recommended to enable this option when working with supported file systems as it takes more time to accomplish the operation.
    - Create new EFI boot entry for destination drive. If you’ve got to do with a 64-bit Windows configured to the uEFI boot mode, the following option will become available for you to define what instance of Windows OS you’d like to boot from once the operation is over. Anyway you can specify a bootable device at any time through **Boot Corrector.**

The option above will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.
Resize options

- **Remove free blocks between partitions** not to keep blocks of free space between partitions on the targeted hard disk.

- **Copy data and resize partitions proportionally** to make the program proportionally change the size of partitions keeping their relative order intact. The option can be useful when upgrading the hard disk to a larger one.

Result

After the operation is completed, you receive a fully functional duplicate of the existing hard disk.

---

ℹ️ To make Windows bootable on different hardware, please additionally complete the P2P Adjust OS Wizard.

---

**Available operation scenarios:**

- **Migrating system to a new HDD (up to 2.2TB in size)**

**Cloning Partitions**

You can duplicate partitions to protect oneself from downtime in case of a system malfunction or for cloning sample partitions. The program enables to duplicate all partition data including files, the exact structure of directories and file system metadata (location of files, security information, access quotas, etc.).

The Copy Partition Wizard will help you copy a partition of any file system. To minimize the possibility of making any mistake, the wizard provides auxiliary information on every single option. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.

**Startup**

- Click the **Copy & Migration** tab on the Ribbon Panel, then select **Copy Partition**.

ℹ️ There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

---

**Setup**

The wizard offers the following steps to accomplish the copy partition operation:

- **Unlock the drive**. (This page is available only if you have volumes/drives encrypted by BitLocker). Enter your password and the BitLocker Recovery Key.
Unlock the drive

- Use a password or Recovery Key to unlock the drive

Local Disk (E):
- Password
- Recovery Key

To unlock the drive through a smart card, please use Windows BitLocker Manager.

- Unlock all drive using Windows BitLocker Drive Encryption

- Unlocked volumes will remain unlocked after the operation is over. If you’d like to enable
  the protection, please use Windows BitLocker Manager or just restart your computer.

If you want to decrypt the selected volume by Windows Manage BitLocker, select **Unlock all drive using Windows Manage BitLocker Encryption**.

After the operation is completed, you should encrypt the decrypted volume with Windows Manage BitLocker or restart your computer; in this case, the volume will be encrypted automatically.

- **The partition to copy.** Select a partition you want to copy.

On this page, you can choose a volume to copy.

- **Destination disk.** Select a hard disk with enough unallocated space to perform the operation.

The wizard will create a copy of **Local Disk (E):** from **Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev)**. The copy will be created on **Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)**. The destination disk with enough unallocated space will be selected. The wizard will create a copy of **Local Disk (E):** from **Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev)**. The copy will be created on **Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)**. The selected hard disk will be mounted as **Local Disk (E):**.
The program enables to copy a partition to a block of free space, which is smaller than the partition itself, taking into account only actual amount of data.

- **Copy parameters.** The wizard enables to specify the following options:

  - **Partition size.** Define the size (in Mb) of the copied partition.
  - **Free space before.** Define the position (in Mb) of the copied partition relative to the beginning of the available range of disk space.
  - **Free space after.** Define the amount of trailing free space (in Mb) at the end of the available range of disk space.

Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map.

- **Create new EFI boot entry for destination drive.** If you’ve got to do with a 64-bit Windows configured to the uEFI boot mode, the following option will become available for you to define what instance of Windows OS you’d like to boot from once the operation is over. Anyway you can specify a bootable device at any time through Boot Corrector.

The option above will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.

**Result**

After the operation is completed you receive a fully functional duplicate of the existing partition.

To make Windows bootable on different hardware, please additionally complete the P2P Adjust OS Wizard.

**Partition Management**

In this chapter you will find all the information necessary to carry out partitioning operations supported by the program.
Basic Partitioning Operations
Here you can learn how to accomplish basic partitioning operations (create, format, delete).

Creating Partitions
The program provides the ability to create a new partition within a block of un-partitioned space.

Restrictions
1. Do not use the Create Partition function in order to undelete the last deleted partition.
2. The program allows creating new partitions only within blocks of un-partitioned space. It cannot convert a free space on an existing partition to a new partition.
3. The program cannot create new partitions on Dynamic Disks.

Create Partition Wizard Startup
• Click the Partitioning tab on the Ribbon Panel, then select Create Partition.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

Dialog Startup
1. Select a block of free space on the Disk Map;
2. Call a context menu for the selected object by the right mouse click, then select Create Partition.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

Create Partition Wizard Setup
The wizard offers the following steps to accomplish the operation:

• Partition destination. Select a hard disk (if the computer has several hard disks) and then choose position for the future partition on the disk: at the end (preferable), at the beginning or somewhere in the middle between other partitions.
By default, the program allows you to create a new partition only as the last primary or as the last logical drive within the extended partition. However, by activating the advance mode on the first page of the wizard you can remove this restriction that in its turn might result in some boot problems.

- **Partition size.** There is no restriction on size of the future partition, merely depending on space available on the hard disk.

If there is not enough free space in one block, the wizard enables to redistribute free space, joining all free space blocks together into one united block and moving partitions when necessary. If the total amount of free space is still not enough, it is possible to split a fragment of space from one of the existing partitions, thus resizing it.

If a partition to resize is locked and cannot be processed, the wizard makes the system reboot to create the partition and then automatically boots the system again. (The rebooting mechanism is different for different versions of Windows.)

You can also choose whether the future partition will be primary or logical by marking the appropriate checkbox.
• **Partition properties.** On the next page of the wizard you can set a number of additional parameters:

![Partition properties](image)

- **Partition type.** From the pull-down list select a file system the newly created partition will be formatted to, otherwise the partition will remain unformatted (so that it will not be ready to use).

- **Volume label.** Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

- **Surface test level.** Define the level of the surface check to make the program find bad and unstable sectors and mark them unusable in the file system metadata.

**Dialog Setup**

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Yes button to confirm the operation.

Are you sure you want to create a new partition on disk 3?

You are about to create a new partition in (Unallocated), 119.9 GB area. Please select size, position and file system of the new partition.

![Dialog Setup](image)

- **Define whether the partition will be Primary, Extended or Logical.** You can choose the desired partition type from the pull-down list. As a matter of fact, the available alternatives fundamentally depend on the selected block of free space - within the Logical free space, only Logical partitions can be created; Within the Primary free space, both Primary partitions or the Extended Partition can be created.

- **Partition Size.** Define the size (in Mb) of the new partition.
- **Free space before.** Define the position (in Mb) of the new partition relative to the beginning of the block of free space.

- **Free space after.** Define the amount of trailing free space (in Mb) at the end of the new partition.

---

**Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map. The virtual operations are to be available.**

---

- **File system for new partition.** From the pull-down list select a file system the newly created partition will be formatted to, otherwise the partition will remain unformatted (so that it will not be ready to use).

- **Volume label.** Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

- **Drive letter assignment.** The pull-down list contains vacant drive letters that can be associated with the newly formatted partition.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page. Depending on the chosen file system, the following options become available:

- **Use OS built-in routine.** Mark the option to restrict the available values according to the used OS.

- **The amount of sectors per cluster.** Define the Cluster Size for the formatted partition with this spinner control.

---

**Number of available options depends on the selected file system type.**

---

**Result**

After the operation is completed you receive a fully functional partition.

---

**Formatting Partitions**

Any partition should contain some file system to be used for keeping data. The process of installing a file system is commonly known as formatting. A huge variety of file systems have been developed these days.

---

**Supported File Systems**

The program provides the ability to format partitions of the following file systems:

- FAT12 & FAT16
- FAT32
Wizard Startup

- Click the **Partitioning** tab on the Ribbon Panel, then select **Format Partition**.

---

**There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.**

---

Dialog Startup

1. Select a partition on the Disk Map;
2. Call a context menu for the selected object by the right mouse click, then select **Format Partition**.

---

**There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.**

---

Wizard Setup

The wizard offers the following steps to accomplish the operation:

- **Partition to format.** Select a hard disk (if the computer has several hard disks) and then the required partition to format.

As a result of this operation contents of the selected partition will be lost.
- **Partition properties.** On the next page of the wizard you can set the following partition parameters:

  - **Partition type.** From the pull-down list select the desired file system type. In fact, the program displays only those file systems that can correctly be placed to the selected partition, taking its capacity into account.

  - **Volume label.** Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

  - **Drive letter assignment.** The pull-down list contains vacant drive letters that can be associated with the newly formatted partition.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to mark the appropriate option at the foot of the page. When it is marked, the next page enables to define:

- **Use OS built-in routine.** Mark the checkbox to restrict the available values according to the used OS.

- **The amount of sectors per cluster.** Define the Cluster Size for the formatted partition with this spinner control.

  Number of available options depends on the selected file system type.

**Dialog Setup**

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Format button to confirm the operation.

- **File system.** From the pull-down list select the desired file system type. In fact, the program displays only those file systems that can correctly be placed to the selected partition, taking its capacity into account.
Volume label. Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page. Depending on the chosen file system, the following options become available:

- Use OS built-in routine. Mark the checkbox to restrict the available values according to the used OS.
- The amount of sectors per cluster. Define the Cluster Size for the formatted partition with this spinner control.

Number of available options depends on the selected file system type.

Result
After the operation is completed you receive a fully functional partition formatted to the specified file system.

Deleting Partitions
Wizard Startup
- Click the Partitioning tab on the Ribbon Panel, then select Delete Partition.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

Dialog Startup
In order to start the operation you should take the following steps:

1. Select a partition on the Disk Map;
2. Call a context menu for the selected object by the right mouse click, then select Create Delete Partition.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

Wizard Setup
The wizard offers the following steps to accomplish the operation:
• **Partition to delete.** Select a hard disk (if the computer has several hard disks) and then the required partition to delete.

On this page, you can choose a volume you would like to delete.

![Partition selection](image)

⚠️ You are about to **destroy a partition!** All data on this partition will be lost!

---

**As a result of this operation contents of the selected partition will be lost.**

---

• **Merge free blocks.** As a result of the operation you may get several blocks of the unallocated space on the hard disk. So choose whether to merge them all and place at the beginning of the disk or at the end by selecting the required operation from the pull-down list.

![Merge free blocks options](image)

---

**Dialog Setup**

Initially the program suggests you just to remove references to the selected partition from the Partition Table.

![Dialog setup](image)

• **Enter the volume label to confirm deleting.** To confirm deletion of the selected partition, enter its Volume Label. The current volume label is displayed above.

• **Do not ask volume label next time.** Mark the option to inhibit confirmation next time you start the dialog.
Result
By default, the operation takes only a fraction of a second. However, the program waits until Windows completes the modification of the disk layout.

Advanced Partitioning Operations
Here you can learn how to accomplish advanced partitioning operations.

Undeleting Partitions
When simply deleting a partition (without additional wiping) disk management software only removes references to it in the Partition Table, thus leaving the possibility to recover it later.

The program enables to find and recover these partitions. A restored partition will be fully functional, as long as other partitions were not created, moved or exceeded the disk space occupied by that partition. That is why the program offers this function only for blocks of free space.

The operation can be accomplished with the Undelete Partition Wizard.

Startup
- Click the Partitioning tab on the Ribbon Panel, then select Undelete Partitions.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

Setup
The wizard offers the following steps to accomplish the undelete partition operation:

- **Free blocks to scan for lost partitions.** Choose a free block from a tree-like list of available hard disks.

<table>
<thead>
<tr>
<th>Name</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Computer</td>
<td>My Computer</td>
</tr>
<tr>
<td>Back MBR, Hard Disk 4, VMware, VMware Virtual 8, SCSI Disk, DVD</td>
<td>Internal Hard D</td>
</tr>
<tr>
<td>(Unallocated)</td>
<td>Free space</td>
</tr>
</tbody>
</table>

Click the check box next to any hard disk drive or tree block you want to examine

The summary size of fragment(s) to analyze is 7.9 GB.

- **Search method.** By default, the wizard selects the fastest search method for your operating system. In most cases that will do to find any accidentally deleted partition. However if you're under Windows XP for instance (the Conventional Search option is selected), but the deleted partition you're looking for has been created with the Disk Management utility under Vista, the wizard won't be able to find this partition, unless you manually select the appropriate option (Quick Search for Partitions Created by Vista or Later OS). Moreover if the wizard still fails to find the partition you need, you can select the Thorough Search option to scan every single sector in the specified search area to get the most accurate results.
Choose how to look for the deleted partitions:

- Quick search for partitions, created by Vista or later OS
- Conventional search
- Thorough search

To know more on the available search methods, please use the context sensitive hint system.

- **File system filter.** By default, the wizard will search for all known file systems. However, by clicking on the appropriate option on the second page of the wizard, you can specify only those file systems you need.

  - **Hide file systems search options**

  - All known file systems
  - FAT and FAT32 file systems
  - NTFS file system
  - Linux file systems (Ext2, Ext3 and Ext4)
  - Apple HFS
  - Other (unlisted) file system

  To begin search, click Next.

- **A partition to undelete** (if several). By default, the program searches records of any deleted partition ever existed on the selected block of free space. So you can get several partitions to choose from.

  - Search deleted partitions from sector 0x0000000000000000 to sector 0x0000000000000000

  The following partitions have been found:

<table>
<thead>
<tr>
<th>File system</th>
<th>Type</th>
<th>Capacity</th>
<th>Used Space</th>
<th>% Used</th>
</tr>
</thead>
<tbody>
<tr>
<td>NTFS</td>
<td>Primary</td>
<td>7.9 GB</td>
<td>38.8 MB</td>
<td>0</td>
</tr>
</tbody>
</table>

  Most likely the required partition will be found first. If so, you may abort the search operation by pressing the Stop search button.

**Result**

After the operation is completed you receive a fully functional partition.

**Changing Partition Attributes**

This chapter explains how you can change partition attributes (Active flag, Hidden flag, Volume Label, etc.).

**Mark Partition Active/Inactive**

The program enables to set an active/inactive flag for primary partitions of a hard disk. By default, an operating system will boot only if its partition is active or bootable.
In order to mark a partition active/inactive you should take the following steps:

1. Select a primary partition on the Disk Map.

2. Call a context menu for the selected object by the right mouse click, then select **Mark Partition as Active/Inactive**.

There are other ways to start up this function, please consult the **Interface Overview** chapter to know more on the subject.

3. The operation will be performed immediately after confirmation.

There can only be one active partition on a hard disk, otherwise your operating system will fail to boot.

---

**Hide/Unhide Partition**

The program allows you to hide/unhide primary and logical partitions. By default, an operating system does not mount hidden partitions, thus preventing access to their contents.

In order to hide/unhide a partition you should take the following steps:

1. Select a partition on the Disk Map.

2. Call a context menu for the selected object by the right mouse click, then select **Hide/Unhide Partition**.

There are other ways to start up this function, please consult the **Interface Overview** chapter to know more on the subject.

3. The operation will be performed immediately after confirmation.

It is strongly recommended not to hide the system partition. Otherwise your operating system will fail to boot.

---

**Set Label of a Partition**

The Partition Label is a small textual field (up to 11 characters) that is located in the partition's boot sector. It is detectable by any partitioning tool and is used for notification purposes only.

In order to change a partition label you should take the following steps:
1. Select a partition on the Disk Map.
2. Call a context menu for the selected object by the right mouse click, then select Change Volume Label.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

3. Enter a label for the selected partition.

4. The operation will be performed immediately after confirmation.

Hard Disk Management

In this chapter you will find all the information necessary to carry hard disk operations supported by the program.

Converting Dynamic MBR to Basic

The program allows you to convert a dynamic MBR disk containing simple volumes into a basic one while keeping its contents intact.

In order to convert a dynamic MBR disk into basic you should take the following steps:

1. Select a dynamic MBR disk containing simple volumes on the Disk Map.
2. Call a context menu for the selected object by the right mouse click, then select Convert to Basic...
3. Set the required number of primary partitions if necessary. According to the DOS partitioning scheme a hard disk can have up to four Primary partitions. If there is an Extended partition on the disk, only three primary partitions are allowed. That is why if a dynamic disk contains several simple volumes the program enables to choose the number of primary partitions. The rest of them if any will automatically be converted to logical disks within the Extended partition.
Converting GPT to Basic MBR

The program allows you to convert a basic or a dynamic GPT disk containing simple volumes into a basic MBR disk while keeping its contents intact.

In order to convert a basic or a dynamic GPT disk into a basic MBR disk you should take the following steps:

1. Select a basic or a dynamic GPT disk containing simple volumes on the Disk Map.
2. Call a context menu for the selected object by the right mouse click, then select **Convert to Basic MBR Hard Disk...**
3. Set the required number of primary partitions if necessary. According to the DOS partitioning scheme a hard disk can have up to four Primary partitions. If there is an Extended partition on the disk, only three primary partitions are allowed. That is why if a GPT disk contains several volumes the program enables to choose the number of primary partitions. The rest of them if any will automatically be converted to logical disks within the Extended partition.

Converting Basic MBR to GPT

The program allows you to easily convert a basic MBR disk into a basic GPT disk while keeping its contents intact. The operation is quite safe for the on-disk data, but you should know that only 64-bit Windows OSes since Vista are able to boot from this type of disks. So if you’ve got a 32-bit Windows OS accommodated on a disk you’d like to convert to GPT, it won’t start up after the operation is over.

In order to convert a basic MBR disk to a basic GPT you should take the following steps:

1. Select a basic MBR hard disk on the Disk Map.
2. Call a context menu for the selected object by the right mouse click, then select **Hard Disk > Convert to GPT hard disk**.

   ![Image](image.png)

   Are you sure you'd like to convert Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev) to GPT?
   
   Please note! Despite the fact that all disk contents remain intact during the operation, your OS may no longer boot correctly. For Windows XP 64bit, for instance, does not support GPT disks.

   ![Yes No]

3. The operation will be performed immediately after confirmation.

---

**The program can only convert basic MBR disks.**

---

**Updating MBR**

The program enables to overwrite the current bootable code in the MBR (Master Boot Record) by the standard bootstrap code. This can help to repair a corrupted bootable code of a hard disk resulted from a boot virus attack or a malfunction of boot management software.

In order to update MBR of a hard disk you should take the following steps:

1. Select a hard disk on the Disk Map.
2. Call a context menu for the selected object by the right mouse click, then select **Update MBR**.

   ![Image](image.png)

   Are you sure you want to update master boot record?
   
   Current MBR contents for hard disk number 0 will be lost after this operation. Your computer may no longer boot correctly.

   ![Yes No]

3. The operation will be performed immediately after confirmation.

---

**Changing Primary Slot**

Different operating systems apply different approaches to enumeration of the primary partitions.

**In Linux:**

In Linux, every partition has a special symbolic name that encodes a hard disk containing a partition, and a partition itself. Partitions are addressed and accessed by using their symbolic names. Symbolic names are automatically generated by Linux in accordance with the order of hard disks in BIOS and the order of partition records in the Partition Table. Thus changing enumeration of the primary partitions can lead to changing of paths to some important resources.

**In DOS:**

---

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The last versions of MS-DOS use a rather sophisticated algorithm for a drive letter assignment. A drive letter, which is assigned to a partition, depends on the order of records in the Partition Table. Thus changing enumeration of the primary partitions affects the drive letters assignment. In early versions of MS-DOS, it could even lead to the unavailability of a partition.

The program provides the ability to change enumeration of the primary partitions. This feature will allow you to fix problems concerning an inappropriate order of partitions.

In order to modify enumeration of the primary partitions you should take the following steps:

1. Select a hard disk on the Disk Map.
2. Call a context menu for the selected object by the right mouse click, then select Change Primary Slot.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

3. In the opened dialog you can see the current enumeration of the primary partitions of the selected hard disk in the Partition Table. To help you distinguish partitions from one another, the program provides the following parameters for every partition:

   - Slot
   - Volume
   - Partition type
   - File system
   - Partition size
   - Volume label

   There are two buttons on the right to move the selected partition up and down within the primary part of the Partition Table.

4. The operation will be performed immediately after confirmation.
Task Scheduling

Automation of operations can really help you out when you’ve got to accomplish certain routine operations on a regular basis as it enables to execute them without your involvement while optimizing your computer’s work-load.

Setting a Timetable

Thanks to the embedded Scheduler, you can set a timetable for execution of any operation. It has two categories for time settings (these correspond to appropriate items in the Schedule type menu):

- **Initiating the operation by an event:**
  - One time only (i.e. the Once item)
  - When the system starts (i.e. the At System Startup item)
  - When the user logs on (i.e. the At Logon item).

- **Initiating the operation periodically (i.e. Daily, Weekly, Monthly).**

You need to select one of the variants. Depending on your choice, the scheduler displays a form that enables to set a timetable.

---

To run the task in the log-off mode, please specify administering login info by following the appropriate link in the left lower corner of the page.

The Shutdown System on Complete option enables to automatically switch off the computer on the successful accomplishment of the operation.
Managing Tasks

All scheduled tasks are placed in a separate list, which can be retrieved by clicking the Schedule tab on the Ribbon Panel:

<table>
<thead>
<tr>
<th>Name</th>
<th>Script</th>
<th>When to Run</th>
<th>Next Run Time</th>
<th>Last Run Time</th>
<th>Last Result</th>
<th>Account</th>
</tr>
</thead>
<tbody>
<tr>
<td>Backup of Local Disk</td>
<td>cscript_2017-12-25-09-45-16.exe</td>
<td>All E:2017-12-25 09:45:16 E:2017-12-25 09:45:16 E:2017-12-25 09:45:16</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

On every task you can get in-depth information, including:

- The task name
- The full path to the generated script of the task
- Scheduled time of launch
- Statistics on the last launch
- Scheduled time of the next launch
- Used account information
- Comments to the task

To easily manage tasks, the program enables to arrange them according to a certain characteristic just by clicking on the required property.

This feature can be particularly beneficial when the Scheduled Tasks list contains too many items.

You can also enable/disable, rename, delete, refresh or modify properties of the selected task.

Task Editor

With the Task Editor you can easily modify properties of scheduled tasks. To do that, you should take the following steps:

1. Select a task on the Scheduled Tasks list.
2. Click the Properties button on the Scheduled Tasks list.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.
3. In the opened dialog window you can see two tabs - General and Schedule. Click the General tab to modify:
   - Full path to the macro-command program-interpreter, which describes the scheduled task;
   - Command line for starting the interpreter (i.e. the task described in macro-language)
   - Comments referring to the task
   - The option of enabling/disabling the task.

   By clicking the Schedule tab you can modify the task timetable.

In order to apply the changes, you need to click the Apply button at the foot of the dialog.

**Creating a Scheduled Task**

You can set a timetable for execution of any operation. For backup and copy operations the program offers handy wizards, while all the others can be scheduled with the Save to Scheduler dialog.

To create a scheduled task you should take the following steps:

1. Make sure the virtual mode of execution is enabled;
2. Carry out with the program all operations you need to schedule;
3. Call the Save to Scheduler dialog by clicking its icon on the Virtual Operations Bar;
4. In the opened dialog enter the required task name and specify the task timetable;
5. The operation will be performed immediately after confirmation.

This command is unavailable if there are no operations on the List of Pending Operations.

Scripting

The program actions can also be represented in form of a script. The script describes the appropriate operation with macro-language commands. There is an interpreter utility - SCRIPTS.exe, which is included in the program installation package. This utility works in the unattended mode, which enables to automate operations.

Startup

You have no need to write a script since the program has a convenient interface for such a task. In order to generate a script on the base of the entered parameters of the required operation, you should take the following steps:

1. Make sure the virtual mode of execution is enabled;
2. Carry out with the program all operations you need to be scripted;
3. Call the Generate Script dialog by clicking its icon on the Virtual Operations Bar.

Setup

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Generate button to confirm the operation.
• **Script file name and location.** By default, the program offers to add the script to the Task List with a name containing its creation date and time. Unmark the Add to Task List checkbox to define an exact location and a filename for the script file. The default file extension that is reserved for scripting files is .psl, which however can be modified.

• **Add to Task List.** By default, the script will be automatically added to corresponding list. If necessary, add a small comment to it.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page, so you will be able to define:

Please select script generation options:

- **Allow to interact with the user.** Mark the option to pause the script interpreter during the execution to prompt the user’s confirmation or other input. Otherwise the program will not stop using default values for parameters if needed.

- **Commit after each operation.** Mark the option to commit changes after each operation.

- **Check for errors after each operation.** Mark the option to insert a special code in script, which checks the status of the last executed operation and stops the script processing if there are errors of any kind.

- **Discard all operations on close.** Mark the option to empty the List of Pending Operations after generating the script.

**Result**

After the operation is completed you receive a new script file. It is placed into the specified destination, its features defined in the dialog.
This command is unavailable if there are no operations on the List of Pending Operations.
To learn more about scripts please consult the Paragon Scripting Language manual.

Extra Functionality
This chapter describes the supplementary functionality available in the program.

View Partition/Hard Disk Properties
The program enables to obtain in-depth information on the properties of hard disks and partitions. Besides the general information, such as capacity, used space or file system type it provides the possibility to get info on hard disk geometry, cluster size, exact partition location, etc.

To get properties on a partition/hard disk, please do the following:
2. Call a context menu for the selected object by the right mouse click, then select **Properties...**

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

In the opened dialog information will be grouped according to its properties, thus by clicking tabs you can get information you need.
Volume Explorer

Volume Explorer is a special tool to browse and export contents of the local mounted/unmounted volumes formatted to FAT16, FAT32, NTFS, Ext2FS, Ext3FS, Ext4FS, reFS file systems. Besides it enables to access Paragon backups as regular folders to explorer their contents or to retrieve certain files.

Click the **Volume Explorer** tab on the Ribbon Panel to open it:

<table>
<thead>
<tr>
<th>Name</th>
<th>Size</th>
<th>Modified</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drives</td>
<td></td>
<td></td>
</tr>
<tr>
<td>A:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>C:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>D:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>F:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hard Disks</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. VMware Virtual S: SCSI Disk Device</td>
<td>500 GB</td>
<td></td>
</tr>
<tr>
<td>1. Primary NTFS</td>
<td>350 MB</td>
<td></td>
</tr>
</tbody>
</table>
| 2. Primary NTFS (C:) | 499.6 GB | 9/3/2013 1:43:11 PM
| 2. Recycle Bin | | |
| 2. Documents and Settings | | |
| 2. Program Files | | |
| 2. Program Files (x86) | | |
| 3. System Volume Information | | |
| 3. User | | |
| 3. Windows | | |
| 3. System Volume Information | | |
| 4. VMware Virtual S: SCSI Disk Device | 500 GB | |
| 4. VMware Virtual S: SCSI Disk Device | 750 GB | |
| 4. VMware Virtual S: SCSI Disk Device | 120 GB | |

Call a context menu for the selected file/folder by the right mouse click to export it to some other location (local or network drive, etc.).
The current version of the program does not enable to access pVHD images and file archives with Volume Explorer.

File Transfer Wizard

File Transfer Wizard is designed to make such operations as copying of separate files/directories or burning of them to CD/DVD as easy and convenient as possible. It may be of particular use in case of a system malfunction, caused either by a virus attack or files corruption, in order to get the system back on track again. Besides it provides access to Paragon backups as regular folders to browse through their contents or copy required files.

Startup

- Click Home Button, then select File Transfer Wizard.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

Setup

The wizard offers the following steps to accomplish the transfer operation:
• **Place to look for files/directories.** Select a source disk from the pull-down list in the left pane of the page. The program enables to process both mounted and unmounted (without drive letter assigned) partitions. Besides it is possible to map a network drive.

![Source pane with disk and network options]

• **Object(s) of operation.** Choose files/directories you want to copy and place them to Clipboard by pressing the Add button. To delete a file/directory from the Clipboard, select it in the Clipboard pane and press the Remove button. You can also create a new folder, rename or irreversibly delete existing files/directories of the left pane by pressing the appropriate buttons.

![Clipboard pane with added and removed items]

Files/directories deleted from the Clipboard remain intact on source disks.

• **Destination to store the object(s).** The File Transfer Wizard allows copying data to local or network drives, to physical partitions (without drive letters assigned), or burning them to CD/DVDs. Choose the way the data will be stored.

There are several ways the Wizard can store your data. Please select how would you like to save the data:

- [ ] Save data to local/network drives.
- [ ] Save data to physical partitions.
- [ ] Burn the data to CD, DVD or BD.

• **Revision of changes.** The Transfer Summary page provides structurally divided information on all the actions made in the wizard. Check the changes and come back to any step of the wizard (if necessary) by following the required hyperlink.
Result
After the operation is completed the required data will be placed into the specified destination.

Available operation scenarios:
- Copying of data from the corrupted system disk to another hard disk
- Burning of data from the corrupted system disk to CD/DVD
- Copying of data from a backup to the corrupted system partition

Mount Partition
The program enables to assign or remove drive letters of existing formatted partitions.

Assign Drive Letter
In order to mount a partition you should take the following steps:
1. Select a partition on the Disk Map.
2. Call a context menu for the selected object by the right mouse click, then select Assign Drive Letter...

Remove Drive Letter
In order to un-mount a partition you should take the following steps:
1. Select a partition on the Disk Map.

Assign Drive Letter?
This allows access to the volume by using the drive letter assigned. The assignment is not recommended if the volume contains a file system not supported by your operating system.

Assign the following drive letter: [Select...]

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

Specify a drive letter for the selected partition. Initially the program suggests some consistent value for this parameter. So you may just press the Yes button to confirm the operation.

However you can manually define the required letter by selecting it from the pull-down list of available drive letters.
3. The operation will be performed immediately after confirmation.
2. Call a context menu for the selected object by the right mouse click, then select Remove Drive Letter.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

3. The operation will be performed immediately after confirmation.

Modifying drive letter of the system partition will result in inability to boot the operating system.

After having processed partitions with installed software, some programs may not run properly.

Check File System Integrity
The program allows you to check integrity of a file system. It can be used to detect possible file system errors before performing any operation on a partition.

To start the system integrity check you should take the following steps:

1. Select a partition on the Disk Map.
2. Call a context menu for the selected object by the right mouse click, then select Check File System Integrity.

There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

3. The operation will be performed immediately after confirmation.

Edit/View Sectors
With the built-in Edit/View Sectors tool the program enables to view/edit sectors on existing partitions/hard disks providing the possibility to directly access and modify sectors, save and restore sectors from specified files, navigate through the system metadata, etc.

In order to edit/view sectors of a hard disk/partition you should take the following steps:

2. Call a context menu for the selected object by the right mouse click, then select Edit/View Sectors.
There are other ways to start up this function, please consult the Interface Overview chapter to know more on the subject.

Careless use of the Edit Sectors function may result in the irreversible data corruption.

Send Log Files

The program enables to simplify the procedure of sending support requests to the Paragon Support Team. In case of having difficulties with handling the program, you, with the help of this very function, can address the company support engineers and provide them with all the information they need such as the disk layout, performed operations, etc. in order to tackle the encountered problem. Information of that kind is stored in Log files.

In order to send log files to the Paragon Support Team you should take the following steps:

1. Click Home Button, then select Send Log Files;
2. Provide a customer name and a product serial number;
By clicking the Send button the built-in mail client will generate a template request with attached compressed log files and then send it to the Paragon Support Team.

Log files do not contain any confidential information on the operating system settings or the user documents.

The Send Log Files function is only available when outgoing mail server (SMTP) and the user e-mail address are properly set. To learn more about it please consult the Settings Overview chapter.

View Logs

With a handy dialog you can study logs on any operation carried by the program. To make this job as easy as possible, all the information is structurally divided, besides there is the possibility to see the disk layout before and after an operation, what is very convenient.

In order to view logs on carried out operations, click Home Button, then select View Log Files.
Typical Scenarios

This chapter lists a number of the most frequently used scenarios that may be accomplished with the program. You can find here useful recommendations and descriptions of operations.

Backup Scenarios

Backing up a dual boot Mac to an external USB drive

To back up a dual boot Mac (Mac OS X and Windows XP/Vista/7/8) and then place the resulted image to an external USB drive, please do the following:

1. Start up the computer from our Linux/DOS recovery media.

2. Connect an external USB drive to the computer.

3. Restart the computer. It will be automatically started up into the Linux recovery environment (Normal Mode), since it’s the only mode that provides support for Mac computers.

4. In the Linux launch menu select Drive Copy.

Please use Recovery Media Builder to prepare Paragon’s recovery environments on flash or in an ISO-image.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.
5. Launch the Backup Wizard by selecting in the Main Menu of the program: Wizards > Backup Wizard.

6. On the Wizard's Welcome page, click the Next button.

7. On the What to back up page, select your Mac hard disk.

8. On the Backup Destination page, select the **Save data to any local drive or a network share** option.

   - **Save data to any local drives or a network share**
     Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWire external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.

   - **Burn data to CD/DVD/BD**
     Choose this option if you want the Wizard to burn the archive to CD/DVD/BD. You will be prompted to choose a drive.

9. Select an external USB drive as a backup destination.
10. Edit the archive name if necessary.

Backup destination:
Archive name:
(HDD1:ParD)\img_0_1.pbh
Space available on destination: 490 GB
Approximate archive size: 52.8 GB

Please take into account values of the parameters Estimated archive size and Space available on backup destination - if the archive size exceeds the available space, another drive needs to be selected.

11. Add comments to your backup describing its contents.

<table>
<thead>
<tr>
<th>Archive text comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please enter backup comments to describe the archive.</td>
</tr>
<tr>
<td>Archive img_0_1.pbh created: 2013.10.10 06:23:24</td>
</tr>
</tbody>
</table>

12. On the Backup Summary page review all parameters of the operation and modify them if necessary. Click the Next button to start the backup process.

This operation can also be accomplished under Windows.

Recovery Scenarios

Correcting EFI parameters
To specify a bootable device in the EFI boot entry, please do the following:

1. Start up the computer from the WinPE recovery media.
Please use Recovery Media Builder to prepare the WinPE recovery environment.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. Launch **Boot Corrector**.
3. On the Wizard's Welcome page, click the Next button.
4. Select **Correct EFI parameters** to specify the required bootable device in the EFI boot entry.

![Correct EFI Boot parameters](image)

The option above will be available for the user, only if the operation is accomplished through the 64-bit WinPE media.

5. The wizard will detect and list all available GPT partitions that accommodate 64-bit Windows OS. Choose the one you need to boot from, to let the wizard modify the EFI boot entry correspondingly.

6. Confirm the operation.
7. Click the **Finish** button to close **Boot Corrector**.
8. Restart the computer.

**Correcting BCD (Boot Configuration Data)**

To automatically correct Windows BCD, please do the following:
1. Start up the computer from the WinPE recovery media.

Please use Recovery Media Builder to prepare the WinPE recovery environment.
To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. Launch Boot Corrector.

3. On the Wizard's Welcome page, click the Next button.

4. Select Correct boot parameters... to let the wizard fix BCD in all found Windows installations.

   Windows installation to correct
   View the list of all Windows installations and correct boot parameters.

   Correct the Master Boot Record (MBR)
   View the list of all Hard Disks and correct MBR executable code on some of them

   Edit/View Sectors
   View, edit, backup and restore sectors or a group of sectors on the hard disk or partition of your choice

   Correct boot parameters (boot.ini, BCD)
   Automatically correct boot.ini and BCD on all hard disks in system

   Correct EFI boot parameters
   Fix EFI boot entry or switch EFI boot entry to another GPT bootable hard drive with Windows OS installed

5. Confirm the operation.

6. Click the Finish button to close Boot Corrector.

7. Restart the computer.

Fixing Windows startup ability

Let's assume that due to an unknown reason your Windows fails to complete the startup procedure. At first everything seems quite OK, you can see the standard startup messages on the screen, but at some moment it hangs up.

To fix your Windows startup ability, please do the following:

1. Start up the computer from our Linux/DOS recovery media.

Please use Recovery Media Builder to prepare Paragon’s recovery environments on flash or in an ISO-image.
To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. In the boot menu select Normal Mode to use the Linux recovery environment (more preferable) or Safe Mode to use the PTS DOS recovery environment (in case you’ve got problems with Linux). Moreover you’ve got the option to boot into the Low-Graphics Safe Mode (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.
By default the Normal Mode will be automatically initiated after a 10 second idle period.

3. In the Linux launch menu select Boot Corrector. You can find it in PTS DOS as well.

4. On the Wizard’s Welcome page, select the **Search for Windows installations to correct** option.

   Please choose the operation:
   - Search for Windows installations to correct
   - Correct Master Boot Record (MBR)
   - Correct partition boot record
   - Correct boot parameters (boot.ini, BCD)
   - Modify partition parameters

   To begin, click Next.

5. On the next page choose the required Windows installation from the list of found installations (if several), then select the **Edit the Boot.ini file** option. If you’re not sure which installation you need, please use the Properties button to get more info on the selected item.

   **Correct Windows installations**
   
   Program has searched for valid Windows installations on your computer. The results of the search you can see below. Status S refers to a system partition (you can edit the Boot.ini file), B – a boot partition (you can correct the System Registry).

<table>
<thead>
<tr>
<th>N</th>
<th>Partition</th>
<th>Status</th>
<th>Root</th>
<th>System</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Disk 0, Partition 0</td>
<td>S+B</td>
<td>WINDOWS</td>
<td>WinXP</td>
</tr>
</tbody>
</table>

   For the highlighted Windows installation, please point out the operation to perform:
   - Correct drive letters in the System Registry
   - **Edit the Boot.ini file**
   - Correct partition boot record
   - Adjust OS to boot on new hardware

   To continue, click Next.

6. Examine the file – maybe that’s where the problem is. If it contains a mistake, correct it by using the appropriate buttons.
7. If the Boot.ini file does not contain any mistake, please return to the Correct Windows Installations page to correct drive letters in the Windows System Registry.

**Correct Windows installations**

Program has searched for valid Windows installations on your computer. The results of the search you can see below. Status S refers to a system partition (you can edit the Boot.ini file), B - a boot partition (you can correct the System Registry).

<table>
<thead>
<tr>
<th>N</th>
<th>Partition</th>
<th>Status</th>
<th>Root</th>
<th>System</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Disk 0, Partition 0</td>
<td>S+B</td>
<td>WINDOWS</td>
<td>WinXP</td>
</tr>
</tbody>
</table>

For the highlighted Windows installation, please point out the operation to perform:

- Correct drive letters in the System Registry
- Edit the Boot.ini file
- Correct partition boot record
- Adjust OS to boot on new hardware

To continue, click Next.

8. On the next page choose a hard disk from the pull-down list (if several), then the required partition. If you’re not sure which installation you need, please use the Properties button to get more info on the selected item.

9. Click the Edit Letters button to correct an existing drive letter or assign a new one in the Windows System Registry.
10. Once you’ve assigned the appropriate drive letter, close the dialog, then click the Apply button.

11. Confirm the operation.

12. After the operation is completed click the Report button to see a well informative summary page. The program also enables to store the resulted report. To do that, just press the Save button and choose the exact location in the opened dialog.

13. Click the Finish button to close Boot Corrector.

14. Reboot the computer.

Restoring a system partition from a network drive

Let’s assume that your computer fails to boot because of a virus attack or corruption of some system critical files. But you’ve got a backup of your hard disk on a remote backup server. That’s just enough to easily get your system back on track again.

To restore your system partition from a backup image located on a network drive, please do the following:

1. Start up the computer from the WinPE recovery media.
Please use Recovery Media Builder to prepare the WinPE recovery environment.
To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. Launch the **Restore from VD Wizard**.
3. On the Restore Wizard’s Welcome page, click the Next button.
4. On the Browse for Archive page you need to specify the required backup image:
   - Map a network disk where your archives are placed:
     - Call the Map Network Drive dialog by clicking the appropriate button;
     - Click the standard browse button [..] to browse for the required network share or manually enter a path to it;
     - Define a letter from the pull-down list of available drive letters;
     - Click the **Connect as user** button at the foot of the dialog page to specify a user name and password to access the selected network share if necessary.

You can also map a network disk with **Network Configurator**.

- Choose the required archive in the browser-like window. The Archive File Details section displays a short description of the selected image. If you need more information on the selected backup object, please click the corresponding link at the bottom of the section. Click **Next** to proceed.
5. Select **Restore disk or partition**.

   What objects would you like to restore?

   - **Restore disk or partition**
     - Select disk or partitions from virtual container to restore to selected target disk, partition or unallocated space.

   - **Restore files and folders**
     - Select files and folders to restore them to original location or specific folder.

6. The What to Restore page displays detailed information about the contents of the archive. Select the required item to restore.
If you need to restore several backup objects in one operation, please use the Linux-based recovery media.

7. On the Where to Restore page specify a hard disk, then one of its partitions to restore the image to (if several in your computer). By default, the program offers to restore the archive exactly where it belongs. That's what we actually need.
All contents on the partition selected for restoring purposes will be deleted during the operation.

8. On the Restore Results page you can see the resulted disk layout. Besides there’s the possibility to change size of the partition and its location if necessary as well as assign a particular drive letter. If you’ve got to do with a 64-bit Windows configured to the uEFI boot mode, the Switch EFI to boot from destination drive option will become available for you to define what instance of Windows OS you’d like to boot from once the operation is over. Anyway you can specify a bootable device at any time through Boot Corrector.

![Disk Layout Example]

9. Choose whether to execute the operation immediately after finishing the wizard and applying the pending changes (only if the virtual mode is enabled) or generate a script file to execute it later.

What would you like to do

- Restore now
- Restore specified objects after completing the wizard
- Generate script
- Create a script to restore the specified objects later

10. Click Finish to complete the wizard, then apply the pending changes.

11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program. Mark the checkbox at the bottom of the window to automatically switch off the computer on the successful accomplishment of the restore operation.

12. After completing the operation, please reboot the computer.

To make Windows bootable on different hardware, please additionally complete the P2P Adjust OS Wizard.

Restoring a system partition from external media (CD/DVD)

Let’s assume that your computer fails to boot because of a virus attack or corruption of some system critical files. But you’ve got a backup of your system partition on a bootable DVD disc. That’s just enough to easily get your system back on track again.
To restore your system partition from a backup image located on CD/DVD when the current OS is down, please do the following:

1. Insert a CD/DVD disc containing the previously prepared backup image into a CD/DVD drive (the BIOS must be enabled to boot the system from the CD/DVD device).

This scenario implies that you have got a bootable archive on your CD/DVD.

In case the backup image is stored on several CD/DVD disks, please insert the first one.

2. Restart the computer.

3. In the boot menu select **Normal Mode** to use the Linux recovery environment (more preferable) or **Safe Mode** to use the PTS DOS recovery environment (in case you’ve got problems with Linux). Moreover you’ve got the option to boot into the **Low-Graphics Safe Mode** (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

By default the Normal Mode will be automatically initiated after a 10 second idle period.

4. In the PTS DOS launch menu select **Restore from VD Wizard**. You can find the same wizard in Linux as well.

5. On the Wizard’s Welcome page, click the Next button.

6. On the What to Restore page, you can see a list of available images (if several). Most likely the required archive will be there too. If not, click the standard browse button [...] to find it. When you find your image, double click on it to proceed.

Please select the file with partition or hard disk image.

You can select image from list below (on Double click):

<table>
<thead>
<tr>
<th>Created on</th>
<th>Type</th>
<th>Archive path</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013 Oct 14 11:46:28</td>
<td>Partition</td>
<td>/media/CD1/linux1</td>
</tr>
</tbody>
</table>

7. On the Image Properties page, make sure that you select the correct image by viewing the provided information about the archive.
8. On the next page specify a hard disk, then one of its partitions to restore the image to (if several in your computer). By default, the program offers to restore the archive exactly where it belongs. That’s what we actually need.

![Partition preview]

All contents on the partition selected for restoring purposes will be deleted during the operation.

9. On the Partition Start and Size page you can change size of the partition and its location if necessary.

![Partition preview]

10. On the Restore Summary page you can see your hard disk layout before and after the operation. Click the Next button to initiate the restore process.
11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

<table>
<thead>
<tr>
<th>Suboperation progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operation progress</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

Copied so far: 376.4 MB  Read so far: 430.0 MB (86.0 MB/s)
To copy: 10.2 GB  Write so far: 430.0 MB (47.8 MB/s)

Overall progress

Time elapsed: 00:06:12  Time to finish: 00:06:26

12. After completing the operation close the wizard, and then reboot the computer.

---

**To make Windows bootable on different hardware, please additionally complete the **P2P Adjust OS Wizard.**

---

**Restoring a dual boot Mac from an external USB drive**

Let’s assume that your Mac fails to boot because of a hard disk malfunction. But you’ve got a backup of your hard disk on an external USB drive. Just replace the failed disk with a new one and carry out a bare metal restore.

To restore a dual boot Mac from a backup image located on an external USB drive, please do the following:

1. Start up the computer from our Linux/DOS recovery media.

---

**Please use Recovery Media Builder to prepare Paragon’s recovery environments on flash or in an ISO-image.**

**To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.**

---

2. Connect an external USB drive to the computer.
3. Restart the computer.
4. In the boot menu select **Normal Mode** to use the Linux recovery environment, since it’s the only mode that enables to work with USB devices.
By default the Normal Mode will be automatically initiated after a 10 second idle period.

5. In the Linux launch menu select the Restore from VD Wizard.
6. On the Wizard's Welcome page, click the Next button.
7. On the What to Restore page, click the standard browse button [...] to find the required archive. When done, double click on it to select.

8. On the Image Properties page, make sure that you select the correct image by viewing the provided information about the archive.

9. On the next page specify a hard disk to restore the image to.
10. On the Restore Summary page you can see your hard disk layout before and after the operation. Click the Next button to initiate the restore process.

11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

12. After completing the operation close the wizard, and then reboot the computer.
Copying of data from the corrupted system disk to another hard disk

To retrieve valuable information from your hard disk and copy it to another hard disk when the system fails to boot, please do the following:

1. Connect the second hard disk to the computer.
2. Start up the computer from our Linux/DOS recovery media.

3. In the boot menu select **Normal Mode** to use the Linux recovery environment (more preferable) or **Safe Mode** to use the PTS DOS recovery environment (in case you’ve got problems with Linux). Moreover you’ve got the option to boot into the **Low-Graphics Safe Mode** (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

4. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.
5. On the Wizard's Welcome page, click the Next button.
6. Select a disk where the files you need are stored from the pull-down list in the right pane of the page.

7. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.
Click the Calc button to estimate the resulted data size.

8. On the Select Destination Type, choose the way the data will be stored. Select the **Save data to any local drive or a network share** item.

   Please select how would you like to save the archive:

   - **Save data to any local drives or a network share**
     Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWire external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.

   - **Burn data to CD/DVD/BD**
     Choose this option if you want the Wizard to burn the archive to CD/DVD/BD. You will be prompted to choose a drive.

9. On the Select Destination Path page, select a hard disk to copy the data to by pressing the standard browse button [...].

10. On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.

11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.
12. After the operation is completed, close the wizard by pressing the appropriate button.

13. Turn off the computer.

This operation can also be accomplished with our recovery media.

Burning of data from the corrupted system disk to CD/DVD

To retrieve valuable information from your hard disk and burn it to CD/DVD when the system fails to boot, please do the following:

1. Start up the computer from our Linux/DOS recovery media.

   Please use Recovery Media Builder to prepare Paragon’s recovery environments on flash or in an ISO-image.

   To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. In the boot menu select **Normal Mode** to use the Linux recovery environment, since it’s the only mode that enables to burn CD/DVD discs.

   By default the Normal Mode will be automatically initiated after a 10 second idle period.

3. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.

4. On the Wizard’s Welcome page, click the Next button.

5. Select a disk where the files you need are stored from the pull-down list in the right pane of the page.

6. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.
Click the Calc button to estimate the resulted data size.

7. On the Select Destination Type, choose the way the data will be stored. Select the **Burn data to CD/DVD** item.

Please select how would you like to save the archive:

- **Save data to any local drives or a network share**
  Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWire external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.

- **Burn data to CD/DVD/BD**
  Choose this option if you want the Wizard to burn the archive to CD/DVD/BD. You will be prompted to choose a drive.

8. On the Choose a Recorder page, select a recorder from the list of available devices and then set a volume label by entering it in the appropriate field.

Select a recorder to burn data to:

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Product</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>NEC/VMDrive</td>
<td>VMware IDE CDR10</td>
<td>CD-R, CD-RW/E</td>
</tr>
<tr>
<td>Paragon</td>
<td>CD Burner Emulator</td>
<td>CD-R, CD-RW</td>
</tr>
<tr>
<td>Paragon</td>
<td>DVD Burner Emulator</td>
<td>DVD+R, DVD+R</td>
</tr>
</tbody>
</table>

8. On the Choose a Recorder page, select a recorder from the list of available devices and then set a volume label by entering it in the appropriate field.

9. On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.

10. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.
11. After the operation is completed, close the wizard by pressing the appropriate button.

12. Turn off the computer.

---

11. After the operation is completed, close the wizard by pressing the appropriate button.

12. Turn off the computer.

---

This operation can also be accomplished with our recovery media.

---

Copying of data from a backup to the corrupted system partition

The system fails to boot since some files are damaged. If you have a backup of the system partition, you can recopy these files to make the system be operable again:

1. Start up the computer from our Linux/DOS recovery media.

---

Please use Recovery Media Builder to prepare Paragon's recovery environments on flash or in an ISO-image.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

---

2. In the boot menu select **Normal Mode** to use the Linux recovery environment (more preferable) or **Safe Mode** to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the **Low-Graphics Safe Mode** (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

---

By default the Normal Mode will be automatically initiated after a 10 second idle period.

---

3. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.

4. On the Wizard's Welcome page, click the Next button.

5. Select a disk where the system backup is stored from the pull-down list in the right pane of the page.
6. Double click on the required backup to open.

7. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.

Click the Calc button to estimate the resulted data size.

8. On the Select Destination Type, choose the way the data will be stored. Select the **Save data to any local drive or a network share** item.

   Please select how would you like to save the archive:

   - **Save data to any local drives or a network share**
     Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWire external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.

   - **Burn data to CD/DVD/BD**
     Choose this option if you want the Wizard to burn the archive to CD/DVD/BD. You will be prompted to choose a drive.
9. On the Select Destination Path page, select your system disk to copy the data to by pressing the standard browse button [...].

10. On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.

11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

12. After the operation is completed, close the wizard by pressing the appropriate button.

13. Turn off the computer.

This operation can also be accomplished with our recovery media.
System Migration Scenarios

Migrating Windows OS to a solid state drive (Migrate OS to SSD)

The latest SSDs do not boast high capacity, but rather smaller size and faster processing speeds over regular hard drives. Plus, they are completely indifferent to mechanical impact, a feature crucial for mobile computers. These benefits are leading more and more users to consider migrating at least OS to SSDs to get the most out of their systems.

So, how do you migrate a Windows OS and hundreds of gigabytes of data on one huge volume to an SSD drive of 80-128GB? Our Migrate OS to SSD Wizard can help you do that with minimal effort.

To migrate any Windows OS since XP from a regular hard disk to a fast SSD, please do the following:

1. Connect an SSD drive to the computer.
2. Turn on the computer.
3. Click the Copy & Migration tab on the Ribbon Panel, then select Migrate OS...
4. The first page of the wizard informs the user on the upcoming operation. Please read all notes carefully before you proceed. To get additional information on the subject, click the Learn more about migrating OS link at the bottom of the window (highly recommended). Once you’re done with that, click Next to continue.

Welcome to the Migrate OS to SSD!

This utility will help you copy the operating system, programs and data to another HDD or SSD.

⚠️ Before you begin, please note the following:

- Migration process will delete all the data on the target disk, so please make sure you’ve saved all the information you need before migrating.
- Due to technical reasons this tool cannot migrate OSes installed on dynamic volumes. We are sorry for this.

Learn more about migrating OS

Next  Cancel

All data stored on the destination disk will be lost during the operation. Please save it to another location beforehand.

5. If you have volumes/drives encrypted by BitLocker, the second page offers you to decrypt them. Enter your password and the BitLocker Recovery Key.

   If you want to decrypt the selected volume by Windows Manage BitLocker, select Unlock all drive using Windows Manage Bitlocker Encryption
Unlock the drive

Use a password or Recovery Key to unlock the drive

Local Disk (E)  
- Password
- Recovery Key

To unlock the drive through a smart card, please use Windows BitLocker Manager.

Unlock all drive using Windows BitLocker Drive Encryption

Unlocked volumes will remain unlocked after the operation is over. If you’d like to enable
the protection, please use Windows BitLocker Manager or just restart your computer.

After the operation is completed, you should encrypt the decrypted volume with Windows
Manage BitLocker or restart your computer; in this case, the volume will be encrypted
automatically.

6. The wizard will scan your computer for system partitions that accommodate any of the supported Windows
OSes. If several are found, it will let you specify which operating system you’d like to migrate.

Please select an OS to migrate:

- Microsoft Windows 8.1 64-bit Edition on Local Disk (C), NTFS, 499.4 GB, 13.4 GB used
- Microsoft Windows 8.1 64-bit Edition on Local Disk (C), NTFS, 499.4 GB, 10.5 GB used

7. Depending on your choice, it will then automatically pick one or two on-disk partitions (Windows 7 may have
Microsoft System Reserved, a special hidden partition that contains boot critical files, while in the uEFI+GPT
mode there will be another hidden partition, called EFI System Partition) and prompt you to select a destination
disk (if there are more than two drives besides the source).

Please select target disk:

The wizard is going to copy:

- Microsoft Windows 8.1 on Local Disk (C), NTFS, 224.7 GB, 19.2 GB used

To the one of the following disks:

- Disk 1, model VMware, VMware Virtual 5 SCSI Disk Dev, 500 GB
  - The disk contains 2 partitions, they will be deleted during OS migration

- Disk 2, model VMware, VMware Virtual 5 SCSI Disk Dev, 10 GB
  - The disk is empty, it doesn’t contain any used partitions

8. If the selected disk is not enough in capacity to hold your OS (just our case) or you’d like to remove redundant
data from the process, click on the corresponding link to additionally exclude files from the system partition.
Cannot copy OS to target disk

The wizard is going to copy:

- Microsoft Windows 8.1 64-bit Edition on Local Disk (C:\), NTFS, 499.4 GB, 10.6 GB used

To:

- Disk 1, model VMWare, VMWare Virtual SCSI Disk Dev, 10 GB

Unfortunately, the capacity of your hard disk doesn’t allow to copy the entire Local Disk (C:\) partition. The wizard can copy the system, leaving aside some programs or data.

Please select what files should be copied

- Use all available space for the partition with OS
  Use this option to expand the partition with OS, so it will use all available space on the disk. This option is recommended if you are not going to create other partitions on the hard disk you’re migrating to.

- Create new EFI boot entry for destination drive
  Mark the checkbox to create new EFI boot entry called “Windows Boot Manager” for destination hard drive.

9. Unmark checkboxes opposite unnecessary files or folders to try to fit into the destination disk. We do not recommend you to exclude system files, but those that could take plenty of disk space, like video, music, photos, etc. Once you’re ready with the exclusion, click OK to let the wizard calculate the resulted size of the partition.

Change copy options

Please select what files and folders should be migrated along with the system:

<table>
<thead>
<tr>
<th>Name</th>
<th>Size</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cookies</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Desktop</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Documents</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Downloads</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Favorites</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Links</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local Settings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Music</td>
<td></td>
<td></td>
</tr>
<tr>
<td>My Documents</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RastHood</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pictures</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PrintHood</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recent</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Saved Games</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Searches</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SendTo</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Start Menu</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Templates</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Videos</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NTUSER.DAT</td>
<td>512 KB</td>
<td>9/3/2013 11:00:35 AM</td>
</tr>
<tr>
<td>intuser.dat.LOG</td>
<td>372 KB</td>
<td>9/3/2013 11:00:35 AM</td>
</tr>
<tr>
<td>intuser.dat.LOG2</td>
<td>124 KB</td>
<td>9/3/2013 11:00:35 AM</td>
</tr>
<tr>
<td>NTUSER.DAT(1)</td>
<td>64 KB</td>
<td>9/3/2013 11:00:35 AM</td>
</tr>
<tr>
<td>NTUSER.DAT(2)</td>
<td>64 KB</td>
<td>9/3/2013 11:00:35 AM</td>
</tr>
<tr>
<td>NTUSER.DAT(3)</td>
<td>64 KB</td>
<td>9/3/2013 11:00:35 AM</td>
</tr>
<tr>
<td>NTUSER.DAT(4)</td>
<td>64 KB</td>
<td>9/3/2013 11:00:35 AM</td>
</tr>
<tr>
<td>intuser.ini</td>
<td>20 Bytes</td>
<td>9/3/2013 11:00:35 AM</td>
</tr>
<tr>
<td>All Users</td>
<td>0 Bytes</td>
<td></td>
</tr>
</tbody>
</table>

10. If a success, you’ll see a note that everything’s ready to start the migration.

11. Since we’re going to use our SSD drive exclusively for Windows OS, we additionally mark the appropriate option to let the wizard expand the resulted partition across all on-disk space.

Use all available space for the partition with OS

Use this option to expand the partition with OS, so it will use all available space on the disk. This option is recommended if you are not going to create other partitions on the hard disk you’re migrating to.

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12. The selected source 64-bit Windows 8 is configured to the uEFI boot mode, so if we want to start up Windows from the target SSD, we need to additionally mark the appropriate option. Please note however the source disk will become unbootable after the migration is over. Anyway you can specify a bootable device at any time through **Boot Corrector**.

   - [ ] Create new EFI boot entry for destination drive
   - [ ] Mark the checkbox to create new EFI boot entry called "Windows Boot Manager" for destination hard drive.

---

![Info icon]

The option above will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.

13. Click **Copy** to initiate the migration process. When the operation is over, first check up Windows OS starts up from the target SSD. If yes, delete the Windows OS partition from the source disk, then re-partition the disk according to your needs.

**Migrating system to a new HDD (up to 2.2TB in size)**

Let’s assume that you’ve bought a new hard disk that is up to 2.2TB in capacity. It’s faster and of much higher capacity than your current system disk, so it’s quite natural you start thinking about system migration. We can help you do that.

To migrate your system to a hard disk that doesn’t exceed the 2.2TB capacity limit, please do the following:

1. Connect both source and destination disks to the computer.
2. Turn on the computer.
3. Click the **Copy & Migration** tab on the Ribbon Panel, then select **Copy Hard Disk**.

---

![Info icon]

There are other ways to start up this function, please consult the **Interface Overview** chapter to know more on the subject.

4. On the Wizard's Welcome page, click the Next button.
5. If you have volumes/drives encrypted by BitLocker, the second page offers you to decrypt them. Enter your password and the BitLocker Recovery Key.

**Unlock the drive**

- Use a password or Recovery Key to unlock the drive
  - [ ] Password
  - [ ] Recovery Key

If you want to decrypt the selected volume by Windows Manage BitLocker, select **Unlock all drive using Windows Manage Bitlocker Encryption**.

- **Unlock all drive using Windows Manage Bitlocker Encryption**

If unlocked volumes will remain unlocked after the operation is done. If you'd like to enable the protection, please use Windows Bitlocker Manager or just restart your computer.

6. On the Select Hard Disk to Copy page, select a source disk (a hard disk you want to copy).

On this page, you can choose a hard disk you would like to copy. All partitions from this hard disk will be copied to the destination you will choose on the next page.

7. On the Select Target Hard Disk page, select a destination disk (a hard disk to copy contents of the source disk).

Select a target hard disk. All data from the source hard disk will be copied there. During copy operation, target disk content will be deleted.
During the operation all contents of the destination disk will be deleted.

8. On the next page of the wizard, define the copy options. In our case we’d rather copy data with a proportional resize to occupy the entire disk. If you’ve got to do with a 64-bit Windows configured to the uEFI boot mode, the **Create new EFI boot entry for destination drive** option will become available for you to define what instance of Windows OS you’d like to boot from once the operation is over. Anyway you can specify a bootable device at any time through **Boot Corrector**.

Choose copy options that suit best your task:

**Copy options:**
- [ ] HDD raw copy
- [ ] Partitions raw copy

**Resize options:**
- [ ] Remove free blocks between partitions
- [ ] Copy data and resize partitions proportionally

---

Mark the checkboxes to copy the hard disk in the sector-by-sector mode, thus ignoring its information structure (e.g. unbooted space or unused sectors of existing partitions will be processed as well). This can help to avoid problems with hidden data created by certain applications by the system administrator. However, it will take more time to accomplish the operation.

---

The ‘Create new EFI boot entry for destination drive’ option will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.

9. On the Revise Copy Results page review all parameters of the operation.

- **Original hard disk:**
  - Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)
  - Local Disk (C:\)
  - 498.6 GB NTFS

- **Hard disk copy:**
  - Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)
  - Local Disk
  - 749.6 GB NTFS

- **Proportional resize - the copy will take 750 GB (100% of target disk space)**
  - Min Copy Size: 10.8 GB
  - Max Copy Size: 750 GB

- Select the range of the disk space that will be occupied on the destination disk with copied partitions.

10. Complete the wizard and then apply the pending changes.

11. When copying is completed, shut down the computer.

12. Disconnect (physically) the source hard disk.

13. Boot the computer from the destination hard disk.
To make Windows bootable on different hardware, please additionally complete the P2P Adjust OS Wizard.

Making system bootable on different hardware (P2P Adjust OS)

Let’s assume you had to migrate to a new hardware platform. You connected your system hard disk to the brand new PC and tried to start up the operating system - you do know for sure now that this operation had been doomed to failure from the very beginning. With our program you can easily tackle this naughty problem.

Before you start, please make sure the following conditions are met:

- You’ve got drivers for the new hardware ready to use, not zipped or in .exe files.
- Your OS is unrolled on the new computer, not in a backup image.

To make a Windows physical system bootable on different hardware, please do the following:

1. Start up the computer from the WinPE recovery media.

   Please use Recovery Media Builder to prepare the WinPE recovery environment.

   To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. Launch the P2P Adjust OS Wizard.

   The WinPE based environment offers excellent hardware support. However in case it doesn’t have a driver for your disk controller, your hard disks will be unavailable. Please consult the Adding specific drivers scenario to know how to tackle this issue.

   If P2P Adjust Wizard requires a driver, you should run it only under WinPE that has the same bit architecture as the Windows system prepared with ADK or WinRE and with the version not less than or equal to the version of migrated OS. It is not limited to Windows 7.

3. On the Wizard’s Welcome page, click the Next button.

4. From the list of all found Windows systems (if several) select one you need to adjust to the new hardware. If you’re willing to adjust them all, just re-launch this wizard for each.

5. There are two execution modes to choose from: fully automatic and advance. Below we will go set-by-step through the automatic scenario to show the whole process, and then take a closer look at specifics of the advance scenario.
6. Select **Adjust the OS to the new hardware automatically**.

7. The wizard will automatically accomplish all the necessary actions.

8. The only action that might be required from your side is to set a path to an additional driver repository in case the wizard has failed to find drivers for some boot critical devices in the built-in Windows repository. Generally together with new hardware you get its drivers for different operating systems on removable media (mostly CD or DVD). By collecting all these drivers in one folder you can let the wizard automatically pick and install only those required for your OS. Select **Search for drivers in a specific folder**.

---

**What would you like to do?**

- **Search for drivers in a specific folder**
  - Specify a local or network path to the missing drivers.

- **Ignore all missing drivers**
  - Continue to adjust the OS without injecting the missing drivers.

---

9. Though you’ve got the option to continue without injecting missing drivers for boot critical devices (The **Ignore all missing drivers** option), we strongly recommend you not to do it. Otherwise we cannot guarantee your Windows will start up on the new hardware.
10. The wizard can search for drivers on a local disk or a mapped network share. In our case it’s on a network share, this is why we need to map it first.
11. When done, we can select it as target.

The wizard enables to specify several driver repositories.

12. If the wizard has found all missing drivers, it will ask you to confirm the operation. Apply the changes to complete.

After the operation is completed the system will be bootable on the new hardware. After the startup, Windows will initiate reconfiguration of all Plug’n’Play devices. It’s a standard procedure, so please don’t worry and prepare the latest drivers at this step to get the most out of the system.

Advance scenario specifics

1. To launch the advance mode, select **Set parameters for the OS adjustment**.

2. When setting additional driver repositories, you can specify how to process drivers for found hardware.
• **Inject all necessary drivers...** Mark the checkbox to force injection of all drivers for your devices from the given driver repository(s), even if there are already installed drivers for some hardware. Please use this option if you suspect any of the installed drivers of not matching your hardware.

• **Keep the latest driver version.** Mark the checkbox to keep the latest version of drivers during the forced re-injection. You can use this option only when the above option is active.

3. Just before the OS adjustment, you can additionally:

• View all found hardware devices and their driver status by clicking 📅. The wizard names all devices according to their model description, not some alphanumeric code, which is very convenient. So you can compare the listed devices with the given hardware to make sure the wizard has analyzed your system correctly.

• Filter devices without drivers by clicking ⚔️. Unlike the automatic mode, where only boot critical devices (storage controllers) without drivers are being reported, here you can view and inject drivers for network cards as well.
• Add a driver for each device that lacks it by clicking on the device, then browsing for the required location. The wizard will then match the device with drivers inside the given location and pick the right one.

• Manually add a driver for a device that has not been found by our wizard by clicking , then specifying the required .INF file.
When selecting an .INF file that contains several driver records for hardware you both, have in the system and don’t have, you can filter the list by marking the appropriate checkbox.

- Remove a driver for a device, which has not been found in the system.
Virtualizing the current system (P2V Copy)

Let’s assume that you’re about to migrate to a brand-new hardware platform with the latest operating system available for it. Your current system is quite obsolete, but you still need access to some of its software. You don’t want to waste time re-installing the old software to the new system, and you do know for sure that the bulk of it won’t work anyway. The best way out is to virtualize your old system.

But before you start, please make sure the following conditions are met:

- Your hard disk has enough free space to store a virtual image of your Windows (depends on the system).
- You’ve got one of the supported virtualization software.

To make a virtual disk out of your current system, please do the following:

1. Click the **Copy & Migration** tab on the Ribbon Panel, then select **P2V Copy**.

   There are other ways to start up this function, please consult the **Interface Overview** chapter to know more on the subject.

2. On the Wizard’s Welcome page, click the Next button.

3. Select objects you need to virtualize. You’re allowed to select any combination of hard disks and partitions, but don’t forget to choose your system partition (**Local Disk C**: in our case) to use it as guest. Otherwise the resulted virtual machine won’t start up.
4. Specify the guest OS and a virtualization software vendor. If your system hosts several Windows OSes, our wizard will find them all and automatically patch to run in a virtual environment. However we cannot guarantee smooth startup of all found Windows systems for their configuration parameters may be incompatible with each other. This is why we additionally prompt you to specify what operating system you’d like to use as guest to configure the virtual machine for that particular system.

The following operating system will be used as guest:

![Microsoft Windows 8.1 64-bit Edition](image)

Please select a virtual software vendor:

- Oracle VirtualBox
- VMware Workstation / VMware Fusion

Not all vendors may be available to choose. If capacity of one of the selected objects exceeds the maximum virtual disk capacity of any vendor, this vendor will be shadowed.

Oracle VirtualBox 4 is limitedly compatible with Windows 10, so we recommend using it with the previous versions of Windows.

5. Set properties of the future virtual machine:

- **Virtual machine version.** Please make sure you choose a version which is supported by your virtualization software, otherwise you won’t be able to work with the newly created machine.

- **Virtual machine name.** By default the wizard picks the name of your guest OS, which can be modified however.

- **CPU number.** If your computer supports multiprocessing, select how many CPUs you’d like to allocate for the virtual machine.

- **Memory amount.** Depending on the guest OS the wizard calculates the recommended size of RAM, which can be modified however.
6. Set properties of the resulted virtual disk(s):

- **Virtual disk interface.** By default the wizard sets the most appropriate interface for each disk. Anyway you’ve got the option to change it to one of the supported by your guest OS. Just click on a disk, and then select the required interface from the pull-down list. But be ready to provide drivers for it on the next page.

Our program supports injection of drivers delivered in .iso or .flp images, so you can for instance download and inject drivers for the BusLogic controller from the VMware website.

- **Additional properties** that depending on the selected virtualization vendor may include:
  - Size of the virtual disk. By default the wizard offers to create a virtual disk exactly the size of the selected object(s), which you can resize however (available for all);
  - Resize partitions proportionally. If you upsize the resulted virtual disk, you can make the wizard proportionally change the size of partitions keeping their relative order intact (available for all);
- Create a split disk. You can choose whether to automatically cut the resulted virtual image to files of 2 GBs or not (available for VMware only);
- Pre-allocate all disk space. You can choose whether to pre-allocate all space of the future virtual disk, or do it dynamically (not available for VMware ESX and Oracle VirtualBox).

![Disk Layout Example]

**The maximum limit you can downsize the virtual disk is the capacity of its first partition.**

7. Specify a file name for the virtual machine and its location. By default the wizard scans all your local disks for available free space and picks the most appropriate location taking into account the total capacity of all virtual disks inside the virtual machine.

   Path to the virtual machine folder:
   
   C:\Microsoft_Windows_8.1_64-bit_Edition\  
   
   All virtual disks will take approx. 10.5 GB on C:. After the operation is over, there will still be 474.9 GB of free space on the selected disk.

   Help me to find the best place for the virtual machine

8. Complete the wizard and then apply the pending changes.

**Creating an empty virtual disk (Create VD)**

To create an empty virtual disk, please do the following:

1. Click the **Copy & Migration** tab on the Ribbon Panel, then select **Create Virtual Disk**.
2. On the Wizard’s Welcome page, click the Next button.
3. Select **Create an empty virtual disk**.
4. Specify a virtualization software vendor and a number of additional parameters, including:

- **Type of the virtual disk.** You can either create an IDE or a SCSI virtual disk (relevant for VMware only);

- **Create a split disk.** You can choose whether to automatically cut the resulted virtual image to files of 2 GBs or not (available for VMware only);

- **Pre-allocate all disk space.** You can choose whether to pre-allocate all space of the future virtual disk, or do it dynamically (not available for VMware ESX and Oracle VirtualBox);

5. Specify a file name for the resulted virtual disk and its location.

6. Complete the wizard and then apply the pending changes.

**Making Windows Vista/7 backup bootable on virtual hardware (P2V Adjust OS)**

As you probably know, Windows Vista and later operating systems from Microsoft include a built-in disaster recovery tool, which enables to create backup images of Windows OS in a .vhd (Virtual Hard Disk) format, used now by Microsoft Virtual PC/Server/Hyper-V, and Oracle VirtualBox. Unfortunately you cannot just take this type of backup to run Windows OS in a virtual environment – it won’t start up. We can help you out with this naughty problem. Our P2V Adjust OS Wizard can patch Windows OS inside a .vhd backup image according to the specified virtualization vendor to let you start up and work with your Windows on virtual hardware.

To make a Windows .vhd backup image start up in a virtual environment, please do the following:

1. Click the **Copy & Migration** tab on the Ribbon Panel, then select **P2V Adjust**.
2. On the Wizard’s Welcome page, click the Next button.

3. Browse for the required .vhd backup image of your Windows.

4. Our wizard will detect a version of Windows OS inside the image and offer to specify a virtualization software vendor. At the present moment the .vhd format is supported by Microsoft Virtual PC/Server/Hyper-V, and Oracle VirtualBox. We choose the last one.

   ![Microsoft Windows 8.1 64-bit Edition](image)

   The following operating system will be used as guest:

   Please select a virtual software vendor:

   - Oracle VirtualBox
   - VMware Workstation / VMware Fusion

5. Set properties of the future virtual machine:

   - **Virtual machine version.** Please make sure you choose a version which is supported by your virtualization software, otherwise you won’t be able to work with the newly created machine.

   - **Virtual machine name.** By default the wizard picks the name of your guest OS, which can be modified however.

   - **CPU number.** If your computer supports multiprocessing, select how many CPUs you’d like to allocate for the virtual machine.

   - **Memory amount.** Depending on the guest OS the wizard calculates the recommended size of RAM, which can be modified however.
If the selected version does not officially support the guest OS, you will be notified and prompted to select another one.

Oracle VirtualBox 4 is limitedly compatible with Windows 10, so we recommend using it with the previous versions of Windows.

6. Complete the wizard and then apply the pending changes.

Connecting a virtual disk (Connect VD)

You've got the option to connect a virtual disk of one of the supported types directly to our program as if it’s an ordinary physical disk, so opening up enormous possibilities:

- Exchange data between your physical environment and the virtual one through Volume Explorer (data import only) or File Transfer Wizard (data import and export). The way we offer is much easier and faster, as you don’t need a VM shared folder, the network, or the slow-goer drag-and-drop;

- Import data from a parent virtual disk to one of its snapshots;

- Modify partition attributes (Active flag, Hidden flag, Volume Label, etc.);

- Clone a partition or an entire hard disk;

- Edit/View sectors, and many more.

Direct connection

1. Click the Copy & Migration tab on the Ribbon Panel, then select Connect a Virtual Disk.

2. In the opened dialog click on the Local VD tab, then browse for the required virtual disk. You can connect a virtual disk from a local disk, a flash stick, a mapped network share, or CD/DVD/BD. When selecting one of the supported virtual disks, you will see detailed information on it below.
Although you’re allowed to map a network share for connecting a virtual disk, we do not recommend it due to modest performance, especially when you need to accomplish drive partitioning.

Virtual disks connected from CD/DVD/BD will be available for reading only.

All earlier connected virtual disks get on a special list, which can be seen by clicking the “Recent virtual disks” tab (inactive initially). Just select a disk you’ve already worked with, and then click “Connect” for the fast connection.

3. By default the selected virtual disk will be connected in the read/write mode until you disconnect it or exit the program. There are several auxiliary options however that can help in particular situations:

- **Connect disk at the program start** to have the virtual disk connected automatically at every program start.
- **Connect disk as read-only** to prohibit modification of data on the virtual disk.
- **Non-destructive connect.** It’s a special read/write mode, when all changes on the connected disk are being saved to a snapshot, thus providing complete safety for the original disk’s contents. If needed, this snapshot can later be merged with its parental disk by using standard tools of virtualization software vendor.
If choosing connection in the read-only mode, the non-destructive connection will be disabled and vice versa.

Since snapshots of Oracle VirtualBox are not supported, the non-destructive connection is unavailable for .vdi disks.

4. Click Connect to accomplish the operation. The selected virtual disk will be available on the disk map, as if it’s an ordinary physical disk.

Limitations:
- A virtual disk opened for writing with a 3rd party tool (e.g. being used by a virtual machine) won’t be connected, as asynchronous parallel writing to the disk file will most likely result in data corruption;
- A virtual disk opened for reading with a 3rd party tool (e.g. it’s a parent VMware disk, which snapshot is being used by a virtual machine) will be opened for reading only with the corresponding notification;
- A double disk connection is prohibited.

Exchanging data between physical and virtual environments

Let’s assume you need to import a lot of data from one of your virtual disks. The best way out is to use our program, as it can help you do that without starting up the virtual environment and the other actions typical for this task.

To import data from a virtual environment, please do the following:

1. Connect the required virtual disk to our program.
2. Click Home Button, then select File Transfer Wizard.
3. On the Wizard’s Welcome page, click the Next button.
4. Select a disk where the required data is stored from the pull-down list in the right pane of the window. You can find it among physical partitions, as a connected virtual disk cannot have an assigned drive letter either.

To easily find the required disk, please use its volume label or sequence number as a checkpoint.

5. Select files you want to copy and place them to Clipboard by pressing the left arrow-button. Click Next to continue.
6. Select the **Save data to local/network drives** item. Click **Next** to continue.

There are several ways the Wizard can store your data. Please select how you would like to save the data:
- [ ] Save data to local/network drives.
- [ ] Save data to physical partitions.
- [ ] Burn the data to CD, DVD or BD.

Select the option to save your data locally on a mounted partition (with drive letter assigned) or on a network share. To store your data on the network, you will need a mapped network drive or a mounted directory on the server. You will be prompted to choose an exact location for your data later in the wizard.

7. Specify the exact place to copy the data to.

Please select the destination path where to save the data from clipboard.

[Address: C:]

Total data size: **138.3 KB**
Space available on destination: **92.7 GB**

8. Finish the wizard to accomplish the operation.

**Copying data from a parent virtual disk to one of its snapshots**

Let’s assume you’ve got a virtual machine with several snapshots. You need to copy some data from a parent image to one of its snapshots. You can’t just roll back to the parent image, as you don’t want to lose the latest data of the snapshot, so the best way out is to copy the required data from the parent image to the snapshot.

To copy data from a parent image to one of its snapshots, please do the following:

1. **Connect the required snapshot disk to our program.**
2. **Connect its parent disk to our program.** It’ll be connected for reading only.
3. **Copy the required data from the parent disk to the snapshot.**
4. Disconnect the virtual disks or close the program.
Migrating from one virtual environment to another (V2V)
Let’s assume you’re willing to shift to another virtualization software vendor (e.g. from Microsoft Virtual PC to VMware Workstation). The only thing that holds you back from it is a lot of virtual machines of MS Virtual PC, which are not fully compatible with VMware Workstation. Don’t worry, we can help you out.

Before you start, please make sure you’ve got enough free space to accomplish the operation.

To make a virtual machine of one vendor out of an existing virtual machine of another vendor, please do the following:

1. **Connect all virtual disks** of the required virtual machine to our program.
2. **Complete the P2V Copy Wizard**. Do not forget to select all virtual disks as objects of virtualization.

As a result you’ll get two virtual machines containing the same virtual environment, but of different vendors. You can now delete the original to release some free space.

Migrating from a virtual environment to physical (V2P)
Let’s assume your desktop PC was damaged a couple of months ago. Luckily you had had its system virtualized just before the tragedy. Having a laptop at the disposal, you kept working with the desktop system in a virtual environment for a while, while scanning the market for a replace. To cut it short, you’ve got a brand-new desktop PC just delivered to your door – it’s time for a little V2P operation. Our program can help you do that.

Before you start, please make sure the following conditions are met:

- You’ve got drivers for the new hardware ready to use, not zipped or in .exe files.
- You’ve got access to the virtual disk from your desktop PC. You can have it locally, on external storage, or a network share.

To migrate from a virtual environment to physical, please do the following:

1. **Start up the computer from the WinPE media**.
2. **Connect the required virtual disk to our program**.
3. **Copy the connected virtual disk to your physical disk** just the way it’s done with physical disks.
4. Right click on the virtual disk, then select **Disconnect Virtual Disk**.
5. **Complete the P2P Adjust OS Wizard**.

Migrating a Windows 7 vhd
Let’s assume you need to make your Windows 7 contained in a .vhd file start up on another computer. You’ve copied the virtual disk, added info on it to the BCD boot menu, then tried to start up the OS, but to no avail - your Windows goes BSOD with the 0x000007B error code. We can help you out with this naughty problem.

To make a .vhd image of Windows 7 start up on different hardware, please do the following:

1. **Start up the computer from the WinPE media**.
2. **Connect the required virtual disk to our program**.
3. **Complete the P2P Adjust OS Wizard**.
Extra Scenarios for WinPE

Please use Recovery Media Builder to prepare the WinPE recovery environment.

Adding specific drivers

The WinPE based recovery environment offers excellent hardware support. Anyway you’ve got the option to add drivers for specific hardware with a handy dialog.

To add drivers for specific hardware, please do the following:

1. Click Load Drivers.
2. In the opened dialog browse for an .INF file of the required driver package located on a floppy disk, local disk, CD/DVD or a network share. Then click the Open button to initiate the operation.
3. You will be notified on the successful accomplishment of the operation. Click Yes to load another driver or No to close the dialog.

To know how to map a network share, please consult the Configuring network scenario.
The WinPE recovery environment can either be 32- or 64-bit, so are to be drivers for injection.

Configuring network

If your local network has a DHCP server, a network connection will be automatically configured once the WinPE recovery environment has been started up. Otherwise you will need to do it manually with a handy dialog by providing an IP address, a network mask, default gateway, etc. Besides its help you can easily map network shares.

To manually set up a network connection and map a network share, please do the following:

1. Click **Configure Network**.
2. In the opened dialog provide an IP address, a network mask, default gateway, etc. for your network device.
3. Click the **Network drivers** tab to map a network share.
4. Click **Map Network Drive** and provide all the necessary information to map a network share in the opened dialog:

- Click the standard browse button [...] to browse for the required network share or manually enter a path to it;
- Define a letter from the pull-down list of available drive letters;
- Click the **Connect as user** button at the foot of the dialog page to specify a user name and password to access the selected network share if necessary.

By clicking **Disconnect Drive**... you can delete an existing network share if necessary.

5. Click the **Network identification** tab to change a network name of your computer (generated automatically) and a workgroup name.

6. By default, the wizard saves all network settings in the netconf.ini file located on the WinPE RAM drive, thus it will only be available until you restart the computer. However, you can just once configure your network device and then save this file to some other destination, for instance a local drive, and this way avoid constant re-configuration, just by providing a path to it. So Click **Save to file** to save the netconfig.ini file to the required destination.

**Network troubleshooter**

Network Configurator includes a traceroute/ping utility that enables to get detailed information on particular routes and measure transit delays of packets across an Internet Protocol (IP) network. So with its help you can easily track down problematic nodes.

1. If you need to ping some network host, please select **Ping**, then type in the required IP address or its name. Click **Start** when ready.
1. Ping the specified host until stopped. Mark the option to ping the chosen host for indefinite time;

2. Resolve addresses to hostnames. Mark the option to display hostnames instead of IP addresses.

3. Number of echo requests to send. By default the utility sends 4 echo requests, which you can modify however.

2. If you need to trace a route to some network host, please select Trace route, then type in the required IP address or its name. Click Start when ready.
- **Do not resolve addresses to hostnames.** Mark the option to display IP addresses instead of hostnames.
- **Maximum number of hops to search for target.** By default the utility goes through maximum 30 hops when searching for the target host, which you can modify however.
- **Wait timeout milliseconds for each reply.** By default the utility waits 4 seconds for each echo reply message. If not received within the timeout, an asterisk (*) is displayed.

**Saving log files**

The program enables to simplify the procedure of sending support requests to the Paragon Support Team. In case of having difficulties with handling the program, you, with the help of this very function, can address the company support engineers and provide them with all the information they need such as the disk layout, performed operations, etc. in order to tackle the encountered problem. Information of that kind is stored in log files.

To prepare a log files package, please do the following:

1. Click **Log Saver**.
2. Provide an e-mail address used for registering the product, then give a detailed description on the encountered problem in the corresponding text fields. Please don’t worry - we respect your privacy, so none of your confidential data will be exposed. This utility only collects the program’s operation logs to help our Support Team find and tackle your problem. Click **Next** to continue.

**Welcome to Log Saver Wizard**

Please enter e-mail address which was used while registering the product. With its help Paragon Support Department will be able to associate your log files with your request through online request system.

TEST_USER@gmail.com

Please enter description of encountered issue:

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Log files do not contain any confidential information on the operating system settings or the user documents.

3. Browse for the required location of the log files package or manually provide a full path to it. Click **Save** to initiate the operation.
Troubleshooter

Here you can find answers to the most frequently asked questions that might arise while using the program.

1. I try to run an operation, but the program claims my partition is in use and suggests restarting the computer.
   
   There are a number of operations that cannot be performed while your partition is in use (or locked in other words). Please agree to reboot your machine to make the program accomplish the operation in a special boot-up mode.

2. I run an operation and restart the machine as required, but it just boots back into Windows without accomplishing the operation.
   
   Please run 'chkdsk /f' for the partition in question.

3. I cannot create a new partition on the disk.
   
   There can be a number of reasons for that:
   
   - The program cannot create a new partition on a dynamic disk.
   - The program allows creating new partitions only within blocks of un-partitioned space. It cannot convert a free space on an existing partition to a new partition.

4. I cannot copy a partition.
   
   There can be a number of reasons for that:
   
   - The source or target disk you select is a dynamic disk;
   - 4 primary partitions (or three primary partitions and an extended one) already exist on the target disk.

5. I need to copy a partition. But when selecting a place where to make a copy, I always get a crossed circle sign no matter which partition is selected.
The program enables to copy a partition only to a block of un-partitioned space. If you don’t have a block of free space on your hard disk, please delete or reduce an existing partition to accomplish the operation.

6. I cannot do anything with my USB flash drive. I get a crossed circle sign when trying to select any area on it.
   Some USB flash drives don’t have the MBR (Master Boot Record), that’s the cause of your problem. To fix the issue please use the Update MBR function of our program or ‘fixmbr’ of the Windows installation disc to write a standard code to your flash drive.

7. When trying to back up my system the program asks to restart the computer.
   Most likely the Hot Processing mode is disabled. Please make it active in the program settings.

8. When backing up a partition with the VSS (Volume Shadow Copy Service) mode, the program throws "VSS could not be started for processed volume".
   Most likely you try to back up a FAT32 partition, which is not supported by VSS. Please use the Paragon Hot Processing mode instead.

9. I cannot back up my hard disk to an external hard drive. Once started, the operation is aborted with the following error: Hard Disk management, Error Code 0x1100a. What is wrong here?
   The problem is that the Microsoft VSS service is set as the default Hot Processing mode in the program. But this service has not been started in your WindowsXP/Windows2003/Vista. Please start this service (right click on My Computer > Manage > Services > find Microsoft Volume Shadow Copy Service and make it active. Set also to start it automatically).

10. When running a backup operation with the Paragon Hot Processing mode enabled, I get an error: error code 0x1200e "Internal error during Hot Backup"
    Most likely your hard disk contains bad blocks. Please fix the issue with your HDD manufacturer’s tool.
    You can find a name of the tool you need here: http://kb.paragon-software.com

11. When running a backup operation with the Microsoft VSS mode enabled, I get the following error: error code 0x12016 "VSS: can't read volume data"
    Most likely your hard disk contains bad blocks. Please fix the issue with your HDD manufacturer’s tool.
    You can find a name of the tool you need here: http://kb.paragon-software.com

12. When trying to back up to a network share, I get the following error: "i/o error" or "can't open/create file"
    Please check whether you’ve got a permission to write to the selected destination or not.

13. When trying to restore a backup archive, I get the following error: "Can't restore to current selection" or "Archive does not fit"
    Most likely you’re trying to restore a backup of the whole hard disk to a partition or vice versa.

14. I set up a timetable for a task, but it fails to execute.
    There can be a number of reasons for that:
    - Windows Task Scheduler does not work properly. Check whether it is so or not by scheduling a simple task (call Notepad through scheduling);
    - You don’t have permission to write to the selected backup destination.
Glossary

**Active Partition** is a partition from which an x86-based computer starts up. The active partition must be a primary partition on a basic disk. If you use Windows exclusively, the active partition can be the same as the system volume.

In the DOS partitioning scheme, only primary partitions can be active due to limitations of the standard bootstrap. The term **backup** originates from the time when the best way to protect valuable information was to store it in form of archives on external media. It’s become now a general notion to mean making duplications of data for protection purposes.

**Bootable Archive** is created by adding a special bootable section when backing up the data to CD/DVDs. Thus you will be able to restore the data from these archives without having to run the program, but by simply booting from these CD/DVDs.

**Cluster** is the smallest amount of disk space that can be allocated to hold a file. All file systems used by Windows organize hard disks based on clusters, which consist of one or more contiguous sectors. The smaller the cluster size, the more efficiently a disk stores information. If no cluster size is specified during formatting, Windows picks defaults based on the size of the volume. These defaults are selected to reduce the amount of space that is lost and the amount of fragmentation on the volume. A cluster is also called an allocation unit.

**Extended Partition** is a partition type you create only on a basic MBR (Master Boot Record) disk. Extended partition is used if you want to create more than four volumes on a disk, since it may contain multiple logical drives.

**File System Metadata**. The servicing structures of a file system, which contain information about allocating files and directories, security information etc, are named the file system metadata. It is invisible for users and regular applications because its accidental modification usually makes a partition unusable.

**Hard Disk Geometry**. Traditionally, the usable space of a hard disk is logically divided into cylinders, cylinders are divided into tracks (or heads), and tracks are divided into sectors. The triad of values \([\text{Sectors-per-Track}], [\text{Tracks-per-Cylinder}], [\text{Amount-of-Cylinders}]\) is usually named the Hard Disk Geometry or C/H/S geometry.

Tracks and cylinders are enumerated from "0", while sectors are enumerated from "1". These disk parameters play an essential role in the DOS Partitioning scheme.

Modern hardware uses an advanced scheme for the linear addressing of sectors, which assumes that all on-disk sectors are continuously enumerated from “0”. To allow backward compatibility with older standards, modern hard disks can additionally emulate the C/H/S geometry.

**Hidden Partition**. The concept of a "hidden" partition was introduced in the IBM OS/2 Boot Manager. By default, an operating system does not mount a hidden partition, thus preventing access to its contents.

A method of hiding a partition consists in changing the partition ID value saved in the Partition Table. This is achieved by XOR-ing the partition ID with a 0x10 hexadecimal value.

**Master File Table** (MFT) is a relational database that consists of rows of file records and columns of file attributes. It contains at least one entry for every file on an NTFS volume, including the MFT itself. MFT is similar to a FAT table in a FAT file system.

**MBR & 1st track of the hard disk** is the 0th sector of the disk. MBR (Master Boot Record) contains important information about the disk layout:
- The used partitioning scheme;
- The starting records of the Partition Table;
- The standard bootstrap code (or the initial code of boot managers, disk overlay software or boot viruses).
Generally, the 0th sector is used for similar purposes in all existing partitioning schemes.

The MBR capacity is not sufficient to contain sophisticated boot programs. That's why the on-boot software is allowed to use the entire 0th track of the disk. For example, boot managing utilities such as LILO, GRUB and Paragon Boot Manager are located in the 0th track.

**Partition ID** (or File system ID) is a file system identifier that is placed in the partition. It is used to quickly detect partitions of supported types. A number of operating systems completely rely on it to distinguish supported partitions. Partition ID is saved in appropriate entries of the Partition Table and takes only 1 byte of space.

**Partition Label** (or Volume Label) is a small textual field (up to 11 characters) that is located in the partition’s boot sector. This value is used for notification purposes only. It is detectable by any partitioning tool including the DOS FDISK utility.

Modern operating systems save it within a file system, e.g. as a special hidden file. Thus it is able to contain a relatively large amount of text in multiple languages.

**Partitioning Scheme** is a set of rules, constraints and format of the on-disk structures to keep information on partitions located on a hard disk.

There are known several partitioning schemes. The most popular of them is the so-called DOS partitioning scheme. It was introduced by IBM and Microsoft to use multiple partitions in the disk subsystems on IBM PC compatible computers.

Another popular partitioning scheme is the so-called Logical Disks Model (LDM) that originates from the UNIX mainframe systems. Veritas Executive accommodates a simplified version of LDM to the Windows 2000 operating system.

Windows 2000 and XP support two quite different partitioning schemes: the old DOS partitioning scheme and the new Dynamic Disk Management (DDM). The problem is that earlier versions of Windows do not support DDM. In addition, most hard disk utilities do not support it as well.

**Recovery Media** is a CD/DVD disc, a USB flash card or even a floppy disk from which you can boot for maintenance or recovery purposes.

**Root Directory** is the top-level directory of a formatted logical drive to include other files and directories. In modern file systems (Ext2/Ext3, NTFS and even FAT32) it does not differ from other directories. This is not the case for old FAT12 and FAT16 file systems.

**Serial Number**. In the DOS partitioning scheme, every hard disk and every partition has a 32-bit serial number represented by an 8-figure hexadecimal value. It is stored in the MBR and its value is assigned when the MBR sector is initialized by Microsoft standard disk managing tools, such as Windows Disk Administrator and the FDISK utility.

In fact, a hard disk’s serial number is not important for most operating systems and software. It is known that Windows NT, 2000 and XP store its value in the database of assigned drive letters.

A partition's serial number is stored in its boot sector (in FAT16, FAT32 and NFTS file systems). Its value is assigned when the partition is formatted. It does not play an important role for most operating systems and software as well.
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