

# DRIVE BACKUP 10 CORPORATE SOLUTIONS

## *Datasheet*

Benefits .....	2
Editions .....	3
Add-ons .....	4
Licensing .....	4
Service and Support .....	6
Documentation and Marketing Collaterals .....	7
How to buy .....	8
Document Version .....	8

## Benefits

Paragon Drive Backup 10 is the top-level disaster recovery & system migration solution for both physical & virtual Windows environments.

### Disaster Recovery

Our focus on business continuity is a commitment to ensure that your complete systems, settings, and data files are protected 24-7. In the event of a disaster, our comprehensive recovery options provide you the tools to get up and running quickly, minimizing your down time. Drive Backup delivers continuity with live imaging for Win2K+ systems and two snapshot technologies, Microsoft VSS and Paragon Hot Backup, to guarantee fast reliable live protection. Along with a complete infrastructure for establishing an automated data protection system that is fully compliant with a set-and-forget backup policy, Drive Backup's encryption and password protection guarantee the security of confidential data.

Comprehensive recovery environments based on DOS, Linux, and WinPE are available on CD/DVD/Blu-ray, thumb drives, or Paragon's Backup Capsule to get a system back on track when it fails to boot; retrieve valuable information from damaged hard disks, or accomplish bare-metal system deployments. Drive Backup's ability to restore at a granular level minimizes downtime; if there's no need to restore an entire image, you can choose only the files you want.

Drive Backup 10 also creates backups within a recovery environment without the need to install additional software for offline backups.

### System Migration and Virtualization

The next generation of Paragon Adaptive Restore optimizes system migrations in physical or virtual environments. Hardware dependency in physical environments is no longer a barrier, our Drive Backup Corporate solution guarantees the start of a Win 2K+ system on any other computer (P2P) by automatically injecting the required drivers. Critical migration operations run smoothly without any issues of data loss. Adaptive Restore can also be used when replacing hardware during an upgrade or failure.

In a virtual or mixed environment, as with a migration of servers to virtual hardware, (P2V Copy) LIVE can increase the availability of hardware and applications. Drive Backup Corporate technology allows the virtualization (P2V Restore) directly from a Paragon Backup with automatic injections of all the necessary drivers.

The features of the new Adaptive Restore helps companies reduce downtime costs when it comes to system migration and disaster recovery in any environment, physical or virtual.

### Cost and Time Savings

Our focus on cutting capital costs is evident when managing backups, storage space, and migration to virtual environments. Differential and incremental backups, and exclusive file complements provide different data time stamps with no redundancy and require minimal backup storage space. An advanced system of filters automates the process of building backup archives by excluding irrelevant data. With all the necessary tools to successfully migrate a Win2K+ system to a different hardware environment, either physical (P2P) or virtual (P2V), Drive Backup delivers significant capital cost savings when upgrading systems. System virtualization reduces underutilization of servers, cuts hardware expenses, reduces IT maintenance time, and can decrease energy costs by up to 80%.

## Editions

Drive Backup is available in 3 editions:

Paragon Drive Backup **Workstation Edition** is compatible with Windows Workstation operating systems, but will not work with Windows Server systems.

Paragon Drive Backup **Small Business Server Edition** is compatible with Windows Workstation and Windows Small Business Server Editions, but will not work with higher level Windows Server operating systems.

Paragon Drive Backup **Server Edition** is not limited and will work with Windows Workstation and Server Editions beginning with Win 2000 SP4 and later editions.

All Editions support x32 and x64 bit operating systems. If you are interested in languages not listed below please contact our sales department.

### Editions available

Edition	Language	Part Number
Paragon Drive Backup 10 Workstation Edition	English	PSG-134-WEE-PL
Paragon Drive Backup 10 Small Business Server Edition	English	PSG-134-SBE-PL
Paragon Drive Backup 10 Server Edition	English	PSG-134-SEE-PL
Paragon Drive Backup 10 Workstation Edition	German	PSG-134-WEG-PL
Paragon Drive Backup 10 Small Business Server Edition	German	PSG-134-SBG-PL
Paragon Drive Backup 10 Server Edition	German	PSG-134-SEG-PL

### Add-ons available

Addon	Language	Part Number
Infrastructure Addon	English	PSG-137-PEE-PL
Exchange Granular Recovery	English	PSG-134-OEE-PL
Infrastructure Addon	German	PSG-137-PEG-PL
Exchange Granular Recovery	German	PSG-134-OEG-PL

## Add-ons

There are two optional add-on packages available for Drive Backup Corporate Editions.

### Infrastructure Package

The Infrastructure package consists of two modules: Paragon Remote Management (PRM), and Paragon Infrastructure Module.

The Paragon Remote Management Console allows centralized control when installing backup agents and assigning backup tasks to the computers within a network.

The Paragon Infrastructure Module contains a boot environment generator for creating a single – or zero-touch Backup or Restore environment based on WinPE or Linux. These boot environments can then be utilized via PXE, USB-drive or CD/DVD media.

### Exchange Granular Recovery

This add-on is a plug in for Microsoft Outlook and provides system administrators access to Exchange servers previously backed up with Paragon Software. Each entity of the “old” Exchange state can be restored individually without the need to restore an entire Exchange server to recover one single email or mailbox.

## Licensing

Please find the latest detailed license descriptions here:

<http://www.paragon-software.com/downloads/license.html>

### Single License

The single license is intended for a permanent installation of the software on one system for an unlimited period of time. The user is not allowed to lease, or sell the software or any individual component within the software.

### Volume License

Volume license discounts are calculated beginning at 2 (two), and up to several of hundreds of units. Volume licensing is intended for permanent installations on a number of systems, and it is unlimited in time. Further licenses can be purchased within one year with the same discount applied. In the case of a high number of licenses, it may be worth choosing a site or enterprise license instead.

### Education License

Our Education License Program is intended to make Paragon's quality system utilities more affordable to students, teachers, schools, colleges, and universities. Generally, we offer education customers discounts on all products. Given the difficult financial situations of educational institutions worldwide, we have structured several cost effective options to license our system utilities, and are open to discuss special conditions according to the requirements and budget restrictions of each institution. There are currently two Education License options: a Student/Teacher's License, and a Campus License. To purchase Paragon Software products with an education discount please contact us.

## Technical Information and Requirements

Each Windows installation of Paragon Drive Backup will be delivered as separate x32 and x64 MSI packages. In addition, a WinPE based image file will also be provided as a download.

### Supported OS's

	Windows 2000 Professional SP4	Windows XP all editions (x32/x64)	Windows Vista all editions (x32/x64)	Windows 7 all editions (x32/x64)	Windows 2000 Server Family SP4	Windows 2003 SBS Family	Windows 2003 Server Family incl. Storage Server	Windows 2008 SBS Family	Windows 2008 Server Family incl. R2
Paragon Drive Backup Workstation Edition	✓	✓	✓	✓	X	X	X	X	X
Paragon Drive Backup Small Business Server Edition	✓	✓	✓	✓	X	✓	X	✓	X
Paragon Drive Backup Server Edition	✓	✓	✓	✓	✓	✓	✓	✓	✓
Paragon Infrastructure Addon Remote Management Console	✓	✓	✓	✓	✓	✓	✓	✓	✓

### Supported Filesystems

Following file systems are supported by all editions:

- NTFS (v1.2, v3.0, v3.1)
- FAT16 / FAT32
- Ext2FS / Ext3FS / Ext4FS
- Linux Swap
- Apple HFS+
- Other file systems (in the sector-by-sector mode)

### Supported Backup Source

- Parallel ATA (IDE) HDD
- Serial ATA (SATA) HDD
- External SATA (eSATA) HDD
- SCSI HDD and SAS
- All levels of SCSI, IDE and SATA RAID controllers
- RAID support (hardware and software)
- USB 1.x/2.0/3.0 and IEEE 1394 (FireWire) devices
- PC card storage devices

### Supported Backup Storage

- All from above
- CD-R/RW
- DVD-R/RW, DVD+R/RW, DVD+/-R (DL)
- BD-R, BD-RE
- Network shares such as SMB, NAS, SAN (including Fibre Channel), iSCSI

- FTP Servers

### Hardware Requirements

For Win installed part:

- CPU: Intel Pentium or compatible, 300 MHz or higher processor
- RAM: At least 128 MB (256 MB or greater recommended)
- Disk space: 120 Mb
- Internet Explorer 5.0 or higher

For WinPE Recovery environment:

- CPU: Intel Pentium or compatible, 1 GHz or higher processor
- RAM: At least 512 MB
- CD drive or boot from USB flash ability

## Service and Support

### List of Upgrade Assurances

Paragon Upgrade Assurance provides you with free Upgrades during the policy period. By purchasing Upgrade Assurance in the beginning you save the cost of buying separate upgrades. The number of Upgrade Assurance licenses you purchase must be equal to the licenses you have. A detailed description of our Upgrade Assurance policy can be found here:

[http://www.paragon-software.com/export/sites/paragonsoftware.com/docs/paragon\\_assurance\\_policy.pdf](http://www.paragon-software.com/export/sites/paragonsoftware.com/docs/paragon_assurance_policy.pdf)

Upgrade Assurance	Language	Part Number
1 Year UA for Drive Backup Workstation	English	PSG-134-WEE-PL-UA1
2 Years UA for Drive Backup Workstation	English	PSG-134-WEE-PL-UA2
3 Years UA for Drive Backup Workstation	English	PSG-134-WEE-PL-UA3
1 Year UA for Drive Backup Small Business Server	English	PSG-134-SBE-PL-UA1
2 Years UA for Drive Backup Small Business Server	English	PSG-134-SBE-PL-UA2
3 Years UA for Drive Backup Small Business Server	English	PSG-134-SBE-PL-UA3
1 Year UA for Drive Backup Server	English	PSG-134-SEE-PL-UA1
2 Years UA for Drive Backup Server	English	PSG-134-SEE-PL-UA2
3 Years UA for Drive Backup Server	English	PSG-134-SEE-PL-UA3
1 Year UA for Drive Backup Workstation	German	PSG-134-WEG-PL-UA1
2 Years UA for Drive Backup Workstation	German	PSG-134-WEG-PL-UA2
3 Years UA for Drive Backup Workstation	German	PSG-134-WEG-PL-UA3
1 Year UA for Drive Backup Small Business Server	German	PSG-134-SBG-PL-UA1
2 Years UA for Drive Backup Small Business Server	German	PSG-134-SBG-PL-UA2
3 Years UA for Drive Backup Small Business Server	German	PSG-134-SBG-PL-UA3
1 Year UA for Drive Backup Server	German	PSG-134-SEG-PL-UA1
2 Years UA for Drive Backup Server	German	PSG-134-SEG-PL-UA2
3 Years UA for Drive Backup Server	German	PSG-134-SEG-PL-UA3

Paragon Upgrade Assurance for Drive Backup already includes Paragon Extended Support Service. See the next chapter for details.

### Support Services

Technical support is a vital part of the total Paragon Software Group customer experience. We want you to get the most from our products long after the initial sale and installation. We are dedicated to ensure that every issue is resolved to your satisfaction.

A detailed description of our Tech support services can be found at our web site:

<http://www.paragon-software.com/support/services/>

Tech Support Service	Part Number
Extended Support Service	PSG-114-EXT
Per Incident Support Service	PSG-114-INC
Evaluation Support Service	PSG-114-EVL

For sales assistance you can contact us directly:

[http://www.paragon-software.com/contact\\_world.htm](http://www.paragon-software.com/contact_world.htm)

### Contact Details

For contact details please visit our contact page:

[http://www.paragon-software.com/contact\\_world.htm](http://www.paragon-software.com/contact_world.htm)

## Documentation and Marketing Collaterals

### Manuals

Paragon Drive Backup Workstation Edition manual:

[http://download.paragon-software.com/doc/Drive\\_Backup\\_10\\_workstation\\_manual.pdf](http://download.paragon-software.com/doc/Drive_Backup_10_workstation_manual.pdf)

Paragon Drive Backup Small Business Server Edition manual:

[http://download.paragon-software.com/doc/Drive\\_Backup\\_10\\_sbs\\_manual.pdf](http://download.paragon-software.com/doc/Drive_Backup_10_sbs_manual.pdf)

Paragon Drive Backup Server Edition manual:

[http://download.paragon-software.com/doc/Drive\\_Backup\\_10\\_server\\_manual.pdf](http://download.paragon-software.com/doc/Drive_Backup_10_server_manual.pdf)

Paragon Script Language Reference:

[http://download.paragon-software.com/doc/script\\_man.pdf](http://download.paragon-software.com/doc/script_man.pdf)

Paragon Drive Backup Infrastructure Package:

<http://www.paragon-software.com/business/db-server/infrastructure.html>

[http://www.paragon-software.com/export/sites/paragonsoftware.com/docs/InfPack\\_eng260309m.pdf](http://www.paragon-software.com/export/sites/paragonsoftware.com/docs/InfPack_eng260309m.pdf)

Paragon Remote Management Console Manual:

[http://download.paragon-software.com/doc/PRM\\_eng251209m.pdf](http://download.paragon-software.com/doc/PRM_eng251209m.pdf)

Paragon Drive Backup Exchange Granular Recovery:

<http://www.paragon-software.com/business/db-server/exchangegrularrecovery>

### Marketing collateral

Marketing collateral can be found in our Partner Portal:

<http://www.paragon-software.com/partners/channel/ppl.html>

## How to buy

Where to buy Paragon Software:

<http://www.paragon-software.com/buy/resellers.html>

## Document Version

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