Backup solution by Paragon Software saves the day at the Fréquence Plus studio, France

Paragon Protect & Restore safeguards operations at the French hit radio station Fréquence Plus

COMPANY

Fréquence Plus is a French regional radio station broadcasting its programs in Bourgogne- Franche-Comté.

CHALLENGE

The station needs a solution which dependably backs up every single machine in the network, enables emergency recovery on new hardware and ensures high system availability.

RESULTS

Paragon Protect & Restore solution ensures maximum data security with central administration, low downtimes, and business continuity.

The customer is delighted by the exceptional level of service and support provided.

THE CHALLENGE

Fréquence Plus has a close-knit infrastructure with an IT park under 50 PCs, yet it experiences intensive workflows and demands high availability for uninterrupted broadcasting. What the studio was looking for is a reliable image-based backup and recovery solution. Two key requirements that mattered the most were high performance and fast disaster recovery. The software is expected to effectively run on its own with automated backup routines and centralized management.

The Fréquence Plus administrator Olivier Delhormmes wanted to replace the existing backup solution due to its poor performance. On top of that, the software provider did not offer adequate customer service and failed to customize the solution properly to the IT infrastructure. Naturally, this led to a search for alternatives and after a series of evaluations Fréquence Plus selected Paragon Protect & Restore as the optimal price-to-performance solution.

THE SOLUTION

How Paragon Protect & Restore stood out from the competition? In addition to the sought-for features, the solution offered generous technical support and active customer assistance.

The Paragon Software solution met and exceeded the customer's expectations by delivering centralized administration console, archiving on additional second-tier or cloud storages, supreme data security, flexible and high-speed system recovery.

However, integrating the backup solution into Fréquence Plus' IT infrastructure required a great deal of support. The Paragon Software technicians performed in-depth system analysis and detected a multitude of defective data blocks on the studio's drives. The technicians assisted with required infrastructure updates and resolved some pressing compatibility issues.

> **The Paragon [Software Group] team was always there for us, always happy to help. We were highly impressed by the company's technology with its centralized management console. The solution price is excellent too. Our system is now back on track and can easily be expanded with more machines added to the management console.**

Olivier Delhormmes, CIO at Fréquence Plus

THE BENEFITS

Paragon Protect & Restore combines backup and disaster recovery for virtual and physical servers in a single product. The solution simplifies the backup and recovery process thus dramatically reducing downtimes. All important systems, applications, and data are safe and reliably managed in a single program interface. Backups are first saved locally and can be later archived in a downstream storage location, either local, remote (in the network), or in the cloud.

Paragon Protect & Restore provided reliable data backup for the Fréquence Plus radio station – the customer whose primordial IT goal was to ensure business continuity and rapid recovery. The customer also appreciated top-level customer service and customization – more points in favor of the Paragon Software backup solution.

For more information on Paragon Protect & Restore, please visit our website.

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